#### **CHAPTER IV**

#### FINDINGS AND DISCUSSION

This chapter consist of the finding and discussion. The fisr is the presentation of the data in finding and the analysis of the data based on the theoritical framework as stated in the previous chapter, the types of compliment by Wolfson, and then the compliment response purposed by Herbert's theory. The findings are discussed depending on the appearance of the data in the utterances used by the main character in "The Ugly Truth" movie. The second is discussion based on the analysis of data finding.

#### 4.1 Findings

In this research, the researcher found 17 data which are related to the research questions of the study. The types of compliment are analyzed using Wolfson's theory, whereas the responses of compliment are analyzed by Herbert's theory of compliment responses which consist of twelve types of compliment responses.

After analyzing all of data found in"The Ugly Truth" movie, mostly the main characters give compliment to personal ability that personal appearance. Moreover, the main characters use five types of resposes through their utterances. They are appreciation token, comment acceptance, return, question, and no acknowledgement.

## **4.1.1** Types of Compliment

In thus part, the writer identifies the types of compliment which are used by the main characters in the move entitled The Ugly Truth depending on their classification as follow:

## 4.1.1.1. Compliment of Appearance

The compliment of appearance is divided into two types:

# a. Personal Appearance

The compliment of personal appearance deals with apparel and other aspects of personal appearance, such as, physical appearance. From all the data, the compliment of personal appearance is found in the compliment in which the speakers positively value the appearance. The physical appearance of addressees usually deals with their apparel and personal character. The data classifications are as follow:

**Data** : 3 (00:21:34/ in the office)

Mike : I thought that you were the one that was gonna get fired...

If you dont keep me happy.

Yes. I've got a list of demands that I would like to make after the show, and let me just warn you, they're gonna be xcatological.

Just because you look pretty today....

I won't mention the misguided phallic rage you just displayed.

Abby: When you hear my voice, just do what I say.

Mike : promise you'll talk dirty?

Abby: Hemm - hmm

The conversation happens in the make up room of the office. The

participants are Abby and Mike. Abby is a producer of a morning news show

"Sacramento AM". By the fate, she has to work together witk Mike, a rude

host of show "The Ugly Truth". Mike has been hired by the management of

Abby's office to do his show in "Sacramento AM" since it has a problem with

low rating. Mike hates Abby as he finds her as a control freak producer, while

Abby sees Mike as immoral and digusting person.

When Mike was getting ready in the makeup room, abby has warned

to read the script and not to say scatological words since the show is on air.

Mike not observe what Abby talks, and make Abby angry, but Mike feel that

Abby look beautiful even though she got angry, and then Mike delivers a

compliment to Abby, he said that Abby is look pretty, Mike look at Abby

while he laugh. Abby more angry, because Mike not listen her instruction. In

this case, Mike gives a compliment to appearance, especially, the personal

appearance by saying "you look pretty today" to Abby's appearance.

**Data** : 7 ( 00:33:07/ Abby's home )

Collin: Hi.

Abby: hi!

Collin: wow, you look great.

Abby : oh, thanks.

Yeah, i was just dong the dishes.

The conversation happens in Abby's home. The participants of the

conversation are Collin and Abby. Collin is the doctor, he is man who's Abby

like. Collin is neighbour, his house is beside of Abby's house. Abby loved Collin because, Abby think that Collin is her criteria, he is handsome, cool, and he has established jobs. Abby changes her appearance look more beautiful to make Collin interested.

Abby getting ready, she looks beautiful and she so happy, because she know that Collin will come to her house soon. She nervous and she has prepared what she want said to refused Collin's invitation for go out together. Before Mike told Abby to refused Collin, cause Collin corious to Abby. Finally, Abby heard the door is knocked out and she opens the door. Therefore, when Abby stands in front of him, spontaneously Collin delivers a compliment to Abby by saying, "wow!!, you look great". Based on the explanation, the type of compliment is compliment of appearance. It deals with personal appearance as the complimented object is Abby's overall appearance.

### b. Possession

The compliment of possession usually deals with the material possession and good comments on something that exist to parallel comments concering possession. The data which is classified to the compliment on possession is as follow:

**Data** : **8** ( 00:38:32/ in the office )

Abby : He lives with you?

Mike: Well next door, with my sister.

He's my nephew.

Abby : cute kid.

Mike: Yeah.

Here, do me.

The conversation happens in the make up room of the office. The participants are Abby and Mike. Abby is a producer of a morning news show "Sacramento AM". By the fate, she has to work together witk Mike, a rude host of show "The Ugly Truth". Mike has been hired by the management of Abby's office to do his show in "Sacramento AM" since it has a problem with low rating. Now Abby and Mike are friend, they do not hate each other like they used to. The conversation happens in the office, when they are break after show on television. In this part of movie, Abby has done her work as producer. Mike as a host of show he has done the show on tv. When Abby focus on camera, she has saw a little boy actually he is abby's nephew.

When Mike break after showed, he saw his nephew and asks what he does in this office. Abby noticed Mike and his nephew she enjoyed saw their intimacy. Abby likes how the way Mike talks to his nephew. Then, the little boy gone, Abby run into Mike and she asks Mike who the little boy who talks with him, and Mike answered that the little boy is his nephew. Abby loved his nephew, because he look so cute. Since Abby gives compliment by saying

"cute kid" of Mike's nephew. This type of compliment is appearance, deals

with possession. The compliment is delivered to affirm solidarity to his

nephew and to reinfoce good social relationship between them.

4.1.1.2. Compliment of Ability

Compliments concerning on ability are devided into two types:

a. General Ability

The compliment of general ability includes categorical reference to

skill, talent, personal quality and taste. From all the data, the compliment

of general ability are found in the compliment on skill, talent, personal

quality, and taste of the personal qualities. The data that are classified to

the compliments on the personal qualitifies are as follow:

**Data** : 1 (00:19:26/ Collin's house)

Abby : Sorry, oh my God.

So you just moved in. That's great.

Collin: 'No responds' .... smile

Abby: I am Abby, by the way.

Collin: Your neighbour from across the way.

The conversation above happens in Collin's living room. The

participant Abby and Collin. Collin takes Abby to his house. Collin gave a

medical treatment to Abby's ankle. In the part of movie, Collin helped Abby

when she was being trapped in the tree to catch her cat. Abby was trying to

catch her cat by climbing the tree. Then, she fell from the top of the tree.

Abby cried for a help, and Collin hearing a loud cry, quickly he saved Abby

and gave a medical treatment to Abyy who turned her ankle. Abby is in love

to Collin at the first sight since Collin is the perfect man. Abby notices him

and she opens the conversation, and Collin told how he moved beside the

Abby's house. Abby expresses her amazement to Collin by saying "That's

great". Abby admiration toward Collin is indicated as compliment to Abby. In

this context, Abby uses the positive word to show her amazement if Collin has

good taste to moved in the town same with Abby. Since the complimented

object is taste, the type of compliment included into compliment of ability, it

deals with general ability. Her attention and her compliment delivered toward

Collin show her sincere.

**Data** : 2 (00:19:51/ Collin's house)

Collin: I'm gonna put my home number on the back of my business

card. If your ankle starts giving you any problems, give me a

call.

Abby: **Great**. Thanks.

Collin: 'No responds'.....

The conversation above is still happens in Collin's living room. The

participant Abby and Collin. Collin takes Abby to his house. Collin gave a

medical treatment to Abby's ankle. In the part of movie, Collin helped Abby

when she was being trapped in the tree to catch her cat. Abby was trying to catch her cat by climbing the tree. Then, she fell from the top of the tree. Abby cried for a help, and Collin hearing a loud cry, quickly he saved Abby and gave a medical treatment to Abyy who turned her ankle. Abby is in love to Collin at the first sight since Collin is the perfect man. After Collin done the treatment, Abby permits to back home. Collin said that, if any problem with her ankle, she is can call Collin. Abby is amazed, and she delivers the compliment to Collin by saying "Great". Abby admiration toward Collin is indicated as compliment to Abby. In this case, Abby uses the positive word to show her amazement to Collin's goodness. Since the object of complimente is Collin's personal quality, so the type of Abby's compliment is general ability, it deals with personal quality of the addressee.

**Data** : 4(00:29:41/in the department store)

Mike : men are very visual.

We have to change your look.

Abby : what's wrong with my look?

Mike : you're a very attractive woman, but you are completly

inaccessible.

Abby: smile

Abby : You're all about comfort and efficiency.

Abby : what's wrong with comfort?

Mike : well, nothing.

The conversation happens in the department store. The participants are Mike and Abby both of them are working together local network Tv show.

Abby works as a producer who is desperate about finding the perfect man. In

this case of personal quality, Abby is attractive woman. In this scane, Mike

explains that men much really care to women's look. Hence, to atrract

Collin's attention, Mike thinks that Abby should change her appearance. Mike

showed some clothes is suitable with Abby's character, and Abby followed

and not refused that. While they choosing some clothes, Mike noticed that

Abby is attractive woman, and cheerfull. Then, Mike gives a compliment to

Abby's personal quality by saying "you're a very attractive woman". The

compliment which Mike delivered to Abby is type of ability, especially the

general ability, it deals with personal quality of the addressee.

Data

: **10** ( 00:48:04/ in the bar )

Abby: ... On how men are full of hot air.

Right? It's goo, right?

Mike: No.

Abby: We should do some stuff on location...

... because you're great when you're interactic with

people.

Mike: I'm sorry, did you just say I'm great?

Abby: Yeah, you kind of are.

The conversation happens when the participants are having beer at the

bar. The participants of the conversation are Mike and Abby. Both participants

work together in the show "Sacramento AM", where Abby works as a

producer and Mike is the host of a short segment "The Ugly Truth" in the show. In this time they are talking about Abby's career, after finishing the plan for their live show tomorrow. However, they have close relationship, since they have been working together everyday for a month. Moreever, Mike has been successful to help Abby in getting Collin (Abby's dream man) to be her boyfriend.

The compliment happens at the bar when the participants have talking about what is going to do for the next show, Abby proud of Mike's talent when he interacted with the people. Then, Abby gives a compliment to ability, especially, the general ability by saying "you are great when you are interactic with people" of Mike's skill.

# **Data** : 11 ( 00:54:25/ in the office )

Abby : Just, you know, do what You always do.

Mike: What do I always do?

Abby: You... i don't know, You...

You entertain people with your moronic ideas...

... and they love you for it.

Mike : May be the nicest thing you said to me.

Abby : You're welcome.

Mike as the host on the program The Ugly Truth he will live show, and Abby has worked on the camera. Before Mike start the show, Abby gaves

some advices and delivered praise to motivated Mike so that,he can fights for

this show, because after this show Mike will go on the national television.

In this part of movie, Abby and Mike walks together in the office,

before they start the program Abby talks to Mike, Abby believed that Mike

can finish this program carefully. Thus, Abby gives compliments to Mike by

saying "you entertain people with your moronic ideas". The compliment

delivered to gave a motivated and makes he more confident. Since the object

of compliment is Mike's talent, so the type of compliment is general ability.

**Data** : 12 (00:56:32/in the bar)

Mike: Well, then maybe you heard I turned it down.

Abby: You did?..... Why?

Mike : Jona. You know, he nedds me around. I may not be the best

father figure out there... but I'am the only one he's got. And I

don't wanna half-ass it all the way from San Francisco.

Abby: Well, I think that's a very good decision.

Mike: thank you.

The conversation happens when the participants are having beer at the

bar. The participants of the conversation are Mike and Abby. Both participants

work together in the show "Sacramento AM", where Abby works as a

producer and Mike is the host of a short segment "The Ugly Truth" in the

show. In this time they are talking about Abby's career, after finishing the plan for their live show tomorrow. However, they have close relationship, since they have been working together everyday for almost a month. Moreever, Mike has been successful to help Abby in getting Collin (Abby's dream man) to be her boyfriend.

In this scane, Abby has dissapointed because Mike did not told Abby if he wants to sign out from the office. Then, Mike tells the reason why he resign from office, after they are talked, finally Abby accepted his reason. Abby is amazed by Mike's personal quality for him decision. She delivers a compliment by saying "that's a very good decision". Further, the type of the compliment is ability since it deals with general ability of Mike's personal quality.

**Data** : 15 ( 01:05:01/ Abby's room )

Abby: Yeah, Collin why do you like me?

Collin: (surprised) ....

You'r beautiful, you'r smart

You'r never critize

Abby : "no respond" ..... smile

Collin: you know what?

You never try to control the situation.

The conversation happens in Abby's hotel room. The participants are Abby and Collin. Abby surprised when suddenly Collin came to her room without informing her before. In the part of movie, Abby returns to her room

after going out with Mike cause there is an office meeting. They talked they are sharing while go in Abby's room. When Mike gone and Abby will opens

the door his room, she surprised saw Collin suddenly came in her room, she

thought that she should be happy, but she hesitant.

In this scane, Abby feel hesitate, she still weared her dress and then

she asked Collin to sit down, and they are drunk a glass of wine. Then, Abby

ask to Collin, why Collin loved Abby, Collin surprised and spontaniously he

gives his compliment by saying "you arebeautiful, you are smart". Collin

loved Abby, but she worried about what her feel to Collin. Based on the

explanation above, Collin gives a compliment to Abby because she is a great

producer. She is beautiful, smart, and Collin likes Abby. In this case, the type

of compliment on ability, especially, the general ability, deals with Abby's

personal qualities.

**Data** : **16** (01:06:01/ Abby's room)

Abby: I couldn't show you any of that, because...

... who would love someone like that? No one.

I'm so sorry. You're a great guy, you really are.

Collin: 'no respond' ......

Abby: Which is why i have to tell you that i have not been myself.

Not for one second of the time that we've been dating.

Collin: Then who have you been?

The conversation still happens in Abby's hotel room. Abby feel that she do not loved Collin again, she began like Mike because she thinks that, she can be herself when with Mike. During the conversation, Abby notices at Collin's face and she began talks serously about their relationship, the middle of their conversation she gives her compliment.

At this time, Collin want doing sex with Abby, because he really miss her. Then, Abby tells that she can not do that with him. She stands in front of Collin seriously, she tells the reason why she can not with Collin again. Collin just surprised heard Abby's clarification, and him not spoke anything. The middle of their conversation, Abby gives a compliment to Collin that he is great guy and good characteristics. Abby is also happy because she has found and can be friends with Collin. Since the compliment is type of ability, especially, the general of ability by saying "you are great guy and good characteristics" of collin's personal quality.

## b. Specific-act Ability

This type of compliment covers the ability in doing specific acts. The compliments on specific-act ability are appropriate only in the situation when the acts are done. They are usually marked by the use of pronouns 'that' and 'it'. The data which are classified to the compliment of specific-act ability are as follows:

**Data** : 5 ( 00:20:01/ Collin's house )

Abby: I'm stuck in a tree! I'am stuck!.

Collin: Stay, stay calm.

Abby: So you're a doctor?

Collin: An orthopedic surgeon.

You're ankle seems to be fine. Just a mild sprain, this should help. If your angkle starts giving you any problems, give me a

call.

Abby: Yeah. Thanks again for saving my life.

Collin: Anytime.

The conversation above happens in Collin's living room. The participant Abby and Collin. Collin helped Abby when she was being trapped in the tree to catch her cat. Abby was trying to catch her cat by climbing the tree. Then, she fell from the top of the tree. Abby cried for a help, and Collin hearing a loud cry, quickly he saved Abby and gave a medical treatment to Abyy who turned her ankle. Abby is in love to Collin at the first sight since Collin is the perfect man.

After Collin gave a medical treatment to her ankle, she permits to back home, and she brought her cat. When she wants to open the door, she thanksful about his goodness and ability for saved her life. Then, she gives a compliment by saying "Thanks again for saving my life". She delivers it with smile while talking with Collin. Since Abby as the addresser states a positive evaluation to Collin as the addressee, it means that she delivers an initiating

act that belongs to compliment. Abby uttered the compliment on Collin's special ability in treating her leg, because Collin is a doctor.

**Data** : 6 (00:26:16/in the office)

Abby: Hi, Colin. This is Abby.

Your neighbour from last night.

Colin: Hey. Everything okay?

How's the angkle treating you?

Abby: Couldn't be better.

I was just calling to let you know how much I enjoyed

meeting you last night.

Collin: Thanks.

The conversation happens in the office, especially in the coridor of the newsroom, where everyone is free for having a cup coffee. The participants are Abby and Mike. Abby is a producer of a morning news show "Sacramento AM". By the fate, she has to work together witk Mike, a rude host of show "The Ugly Truth". Mike has been hired by the management of Abby's office to do his show in "Sacramento AM" since it has a problem with low rating. When, Abby and Mike takes a coffe, they are talks. Then, Abby enters her office, and Mike follows her.

In the Abby's room, they are continued their conversation. Abby tells Mike that she has meet her ideal man last night. She is prooudly telling that her ideal man, he is her new neighbour, an orthopedic sugeon named Collin. When she is telling about this to Mike, he thinks that Collin does not have the

same feeling since he does not ask her out to date. Then, Abby dials some numbers to call. When Collin pick up Abby's call. Abby start talks with Collin on the phone, and she talks what her feels, she gives a compliment to Collin by saying "I enjoyed meeting you last night". She speaks in a moderate voice and raising intonation. She also delivers it with smile while talking with Collin on the phone. The compliment delivered by Abby is type of specificact ability.

**Data** : 9 (00:44:38/in the restaurant)

Abby: You should tell them. Yes, yes.

Mike : Actually, I was really enjoying the way you were telling

them. It was great.

Abby: 'No responds'

Mike: You were..... You were telling them.

The conversation happens on the table in restaurant when they have dinner with cliens. The participants are Abby, Mike and the office staffs. In there Abby tells about their new program. When they have dinner in the restaurant, one of the office staffs asked Abby to tell the new program. But Abby can not tell about it because she uncomfort with her dress, so she asks Mike to replace her telling about it. Mike refused Abby's request, and he gives a compliment to Abby by saying "You are great". In this scane, Mike uses the word 'great' to show positive feeling to Abby. His compliment

includes into type of ability, dealing with specific act ability in a certain

situation, in the case, in why Abby tells the new program as a producer.

**Data** : 13 (01:00:02/in the hotel)

Abby : So the car is gonna pick us up downtairs tomorrow at 8.

Do you want me to call you?

Mike : No, I''ll get a wake-up call.

Abby: Oh, yeah, good idea.

Mike: Yeah. smile

The conversation happens in the hotel, especially in that hotel elevator.

They have been dinner together in the hotel, after Mike did his live show on

the new program in the national tv. They are talks about the new program, and

about Abby's relationship with Collin. In this part of movie. Abby and Mike

back to their room after they have dinner. In the elevator. Abby explain that

tomorrow they have early flight go back to office. Abby offers to gives a call

so that, Mike can wake-up, but he refused that because Mike can wake-up by

hisself. So Abby agree with his idea and she gives a compliment by saying

"yeah, good idea", with an upper smile. It means that the Abby's compliment

is deals with specific act ability.

**Data** : 14 (01:03:56/in the hotel)

Abby: Tell me what happened in the elevator.

Should I tell Collin to go?

Mike : No, why pull up anchor now?

I mean, you worked damn hard to get him here.

Abby : And that's it? All you have to say?

The conversation happens in the hotel, especially in front of Abby's

room. The participants are Abby and Mike. Mike wants to explains that what

actually happening in the hotel elevator, but he did not it because he saw

Collin in Abby's room. Abby sees Mike as he is weird, then Abby asked to

Mike what he wants to said, if it is about in hotel elevator, she will asks Collin

to go". But Mike tells Abby to did not that, so than Mike gives a compliment

of her ability by saying "You had worked damn hard to get him here" to

getting Collin's love. That sentence which is remarked shown the compliment

is type of ability, especially in specific-act ability.

**Data** : 17 (01: 14:56/Abby's house)

Abby : oh, Mike ... You're amazing!!!.

Mike : I am??

Abby: Yes.

The conversation happens in Abby's house. In this scane is the the end

of movie. The participants are Abby and Mike. Abby broke up with Collin in

Los Angeles. She tells to Mike that yet, she will not fall in love to Mike since

he does not know 'love' but 'lust'. Surprisingly, Mike says that he is in love with Abby, but he is scaree since Abby is a freaking out since Mike labels her as a pycho, that she does not realize Mike says to love her.

In this scane of movie. Abby and Mike have close relationship since they are have known each other very well, as they work together in the same office. Now they are have known if they are fall in love each other. The compliment delivered when they are having sex. Finally Abby did sex with Abby, because when she dates with Collin, she refused to do sex. Then, Abby gives a compliment by saying "You're amazing". The compliment includes into type of ability, it deals with specific act ability.

## 4.1.2. The Responses

Compliment response is a verbal acknowledgement that the recipient of the compliment or the addressee heard and reacted to the compliment. In thus part, the researcher identifies the types of responses which are used by the main characters in the movie entitled The Ugly Truth depending on their classification as follow:

## a. Appreciation Token

A verbal or nonverbal acceptance of the compliment (e. g , thanks, thank you, [nod]). The data classifications are as follow:

**Data** : 1 (00:19:26/Collin's House)

Abby : Sorry, oh my God.

So you just moved in. That's great.

Collin: 'No responds' .... ( smile )

Abby: I am Abby, by the way.

Collin: Your neighbour from across the way.

The conversation above happens in Collin's living room. The participant Abby and Collin. Collin takes Abby to his house. Collin gave a medical treatment to Abby's ankle. Collin is the addressee of the compliment. He listens and realizes the compliment as positive appreaciation. Therefore, he shows his positive facial expression by smiling. It means that he knows and feels the positive worth of the compliment. His way in responding to the compliment shows that he accepts and also appreciates Abby's Smiling is a non-verbal response to the compliment.

**Data**: 4 (00:29: 41/in the department store)

Mike : men are very visual.

We have to change your look.

Abby : what's wrong with my look?

Mike : you're a very attractive woman, but you are completly

inaccessible.

Abby : (smile)

Abby : You're all about comfort and efficiency.

Abby : what's wrong with comfort?

Mike : well, nothing.

The conversation happens in the department store. The participants are

Mike and Abby both of them are working together local network Tv show.

Abby works as a producer who is desperate about finding the perfect man. In

the case of personal quality, Abby is attractive woman. Abby is the addressee

of the compliment. She responds the compliment by smile. Abby's response

to the compliment is classified into appreciation token type. Appreaciation

token is one of the types of responses that refers to the acceptance of the

compliment by saying 'thanks' and 'thank you' in which the compliment can

be accepted and approved by the addressee of the compliment. The non-verbal

response of appreciation token can be shown by smiling or nodding head.

According to this scane, Abby as the addressee response the compliment by

smilling.

**Data** : 6 (00:26:16/in the office)

Abby: I was just calling to let you know how much I enjoyed

meeting you last night.

Collin: Thanks.

The conversation happens in the office, especially in the coridor of the

newsroom, where everyone is free for having a cup coffee. The participants

are Abby and Mike. Abby is a producer of a morning news show

"Sacramento AM". By the fate, she has to work together witk Mike, a rude

host of show "The Ugly Truth". Mike has been hired by the management of

Abby's office to do his show in "Sacramento AM" since it has a problem with

low rating. When, Abby and Mike takes a coffe, they are talks. Then, Abby

enters her office, and Mike follows her. Collin as Abby's ideal man he is the

addressee of the compliment. He accepts Collin's compliment by saying

thanks. Thanks is a verbal response to the compliment is classified into

appreciation token type.

**Data** : **7** ( 00:33:07/Abby's home )

Collin: Hi. Abby: hi!

Collin: wow, you look great.

Abby: oh, thanks.

Yeah, i was just dong the dishes.

The conversation happens in Abby's home. The participants of the

conversation are Collin and Abby. Collin is the doctor, he is man who's Abby

like, Collin is her neighbour. Abby think that Collin is her criteria, he is

handsome, cool, and he has established jobs. Abby changes her appearance

look more beautiful to make Collin interested. Abby is the addressee of the

compliment. She response Collin's compliment by saying oh, thanks, it can

be identified as acceptance response toward compliment. Thanks is a verbal

response that includes into appreciation token type.

**Data** : 8 ( 00:38:32/in the office )

Abby: He lives with you?

Mike: Well next door, with my sister.

He's my nephew.

Abby: cute kid.

Mike: Yeah.

Here, do me.

The conversation happens in the make up room of the office. The

participants are Abby and Mike. Abby is a producer of a morning news show

"Sacramento AM". By the fate, she has to work together with Mike, a rude

host of show "The Ugly Truth". Mike has been hired by the management of

Abby's office to do his show in "Sacramento AM" since it has a problem with

low rating. Now Abby and Mike are friend, they do not hate each other like

they used to. The conversation happens in the office, when they are break

after show on television.

Mike is the addressee of the compliment. He responds Abby's

compliment approately. He accepts Abby's complimet by saying Yeah, it is

same with 'thanks'. It is concluded that his response as Appreciation token.

He is not only responding on verbal but also non-verbal response, that is

shown by smiling and nodding his head, Abby gives appreciation to Abby

who gives a compliment about his nephew.

**Data** : 12 (00:56:32/in the bar)

Mike : Well, then maybe you heard I turned it down.

Abby: You did?..... Why?

Mike : Jona. You know, he nedds me around. I may not be the best

father figure out there... but I'am the only one he's got. And I

don't wanna half-ass it all the way from San Francisco.

Abby: Well, I think that's a very good decision.

Mike: thank you.

The conversation happens when the participants are having beer at the

bar. The participants of the conversation are Mike and Abby. Both participants

work together in the show "Sacramento AM", where Abby works as a

producer and Mike is the host of a short segment "The Ugly Truth" in the

show. In this time they are talking about Abby's career, after finishing the

plan for their live show tomorrow. However, they have close relationship,

since they have been working together everyday for almost a month.

Moreever, Mike has been successful to help Abby in getting Collin (Abby's

dream man) to be her boyfriend.

Mike is the addressee of the compliment. He accepts Abby's

compliment by saying thank You, it can be identified as acceptance response

toward compliment. ThankYou is a verbal response to the compliment

classified into appreciation token type.

**Data** : 13 (01:00:02/in the hotel)

Abby : So the car is gonna pick us up downtairs tomorrow at 8.

Do you want me to call you?

Mike : No, I''ll get a wake-up call.

Abby : Oh, yeah, good idea.

Mike : Yeah. (smile)

The conversation happens in the hotel, especially in that hotel elevator. They have been dinner together in the hotel, after Mike did his live show on the new program in the national tv. They are talks about the new program, and about Abby's relationship with Collin. Mike is the addressee of the compliment. He listens and realizes the compliment as positive appreaciation. He showes his response by saying <u>yeah</u> and her positive facial expression by smilling. It means that he knows and feels the positive worth of the compliment. His way in responding to the compliment shows that he accepts and also appreciates Abby's compliment. It can be concluded that Mike's response dealing with appreciation token types of compliment response. The answered yeah as verbal indicates and smiling as non-verbal acceptance.

**Data** : **15** ( 01:05:01/Abby's room )

Abby : Yeah, Collin why do you like me?

Collin: (surprised) ....

You'r beautiful, you'r smart

You'r never critize

Abby: "no respond" ..... (smile)

Collin: you know what?

You never try to control the situation.

The conversation happens in Abby's hotel room. The participants are

Abby and Collin. Abby surprised when suddenly Collin came to her room

without informing her before. In the part of movie, Abby returns to her room

after going out with Mike cause there is an office meeting. They talked they

are sharing while go in Abby's room. When Mike gone and Abby will opens

the door, she surprised saw Collin suddenly came in her room, she thought

that she should be happy, but she hesitant.

As the addressee of the compliment, Abby responds toward Collin's

compliment by smiling, it can be identified as appreciation token which it

becomes a strategy to avoid sel-praise. By smiling, Abby gives appreciation to

Collin who gives a compliment about her appearance.

**b.** Comment Acceptance

Addressee accepts the complimentary force and give a comment on

the appreciated topic (e. g, Yeah, it's my favorite, too). The data which is

classified to the type of comment acceptance as follows:

**Data** : 5 (00:20:01/Collin's house)

Abby: well, I guess I'll get going, then.

Collin: Yeah.

Abby : Yeah. Thanks again for saving my life.

Collin: Anytime.

The conversation above happens in Collin's living room. The

participant Abby and Collin. Collin helped Abby when she was being trapped

in the tree to catch her cat. Abby was trying to catch her cat by climbing the

tree. Then, she fell from the top of the tree. Abby cried for a help, and Collin

hearing a loud cry, quickly he saved Abby and gave a medical treatment to

Abby who turned her ankle. Abby is in love to Collin at the first sight since

Collin is the perfect man.

Collin accepted Abby's compliment by saying anytime. This response

is a kind of comment acceptance. Comment acceptance is the addressee give a

comment on the appreciated topic. It can be showed by Abby's response, it is

mean that he accepted Abby's compliment, and he added a comment to her

compliment that he can help Abby again in other time.

c. Return

As with except that the praise is returned to the first speaker (e.g.,

Son's yours). The data which is classified to the type of return as follows:

**Data** : 11 (00:54:25/in the office)

Abby: Just, you know, do what You always do.

Mike : What do I always do?

Abby: You... i don't know, You...

You entertain people with your moronic ideas...

... and they love you for it.

Mike : May be the nicest thing you said to me.

Abby : You're welcome.

Mike as the host on the program The Ugly Truth he will live show, and Abby has worked on the camera. Before Mike start the show, Abby gaves some advices and delivered praise to motivated Mike so that,he can fights for

this show, because after this show Mike about go on the national television.

In the end of their conversation, Mike responds the compliment by saying May be the nicest thing you said to me. Mike's response to the compliment is classified into return type. Return is one of the types of compliment response that the praise is returned to the first speaker. It can be concluded this response includes into return type of compliment reponse in which there is Mike returned praise to the Abby as the first speaker by the addressee of the compliment.

#### d. Question

The addressee questions the sincerity or the appropriateness of the compliment (e.g., Do you really think so?). The data which are classified to the type of questions are as follows:

**Data** : 10 (00:48:04/in the bar)

Abby : ... On how men are full of hot air.

Right? It's goo, right?

Mike: No.

Abby: We should do some stuff on location...

... because you're great when you're interactic with

people.

Mike: I'm sorry, did you just say I'm great?

Abby : Yeah, you kind of are.

The conversation happens when the participants are having beer at the bar. The participants of the conversation are Mike and Abby. Both participants work together in the show "Sacramento AM", where Abby works as a producer and Mike is the host of a short segment "The Ugly Truth" in the show. In this time they are talking about Abby's career, after finishing the plan for their live show tomorrow. However, they have had close relationship, since they have been working together everyday for almost a month. Moreever, Mike has been successful to help Abby in getting Collin (Abby's dream man) to be her boyfriend.

Mike is the addressee of the compliment. The response of compliment which is delivered by Mike can be concluded in question types of compliment response. Question types is the addressee questions the sincerity or the appropriateness of the compliment. It can be shown when Mike gives a response by saying I'm sorry, did you just say I'm great? Mike's question means that Mike ask Abby what did she said that is sincere.

**Data** : 14 (01:03:56/in the hotel)

Abby: Tell me what happened in the elevator.

Should I tell Collin to go?

Mike : No, why pull up anchor now?

I mean, you worked damn hard to get him here.

Abby : And that's it?

All you have to say?

The conversation happens in the hotel, especially in front of Abby's room. The participants are Abby and Mike. M ike wants to explains what are actually happening in the hotel elevator, but he did not it because he saw Collin in Abby's room. Mike is the addressee of the compliment. He responds the compliment by saying And that's it? The response of compliment which is delivered by Mike can be concluded to question types of compliment response. Mike prefers a question is to get the appropriateness of Abby's compliment.

**Data** : 17 (01: 14:56/Abby's house)

Abby : oh, Mike ... You're amazing!!!.

Mike: I am??

Abby: Yes.

The conversation happens in Abby's house. In this scane is the end of

movie. The participants are Abby and Mike. Abby broke up with Collin in

Los Angeles. She tells to Mike that yet, she will not fall in love to Mike since

he does not know 'love' but 'lust'. Surprisingly, Mike says that he is fall in

love with Abby, but he is scaree since Abby is a freaking out since Mike

labels her as a pycho, that she does not realize Mike says to love her.

Mike is the addressee of the compliment. He responds the compliment

by Abby. The response of compliment which is delivered by Mike, it can be

concluded in question types of compliment response. Question types is the

addressee questions the sincerity or the appropriateness of the compliment. It

can be shown when Mike gives a response by saying I am?. It means that

Mike asked Abby what did she said is sincere or not.

e. No Acknowledgement

The addressee gives no indication of having heard the compliment. He

either responds with an irrelevant comment (topic shift or gives no

response - Silence). The data which are classified to the type of No

Acknowledgement are as follows:

Data

**: 2** (00:19:51/Collin's House)

Collin

: I'm gonna put my home number on the back of my business

card. If your ankle starts giving you any problems, give me a

call.

Abby: Great. Thanks.

Collin: 'No responds'.....

The conversation above is still happens in Collin's living room. The

participant Abby and Collin. Collin takes Abby to his house. Collin gave a

medical treatment to Abby's ankle. The addressee of the compliment is

Collin. Abby gives a compliment to Collin that he is great guy. But, Collin not

gives a response, he just silent. This kind of response include into No

acknowledgement type of compliment response. No acknowledgement is the

addressee gives no indication of having heard the compliment. He either

renponds with an irrelevan comment (topic shift or gives no response –

silence). Silent is a non-verbal response to the complimment.

**Data** : 3 (00:21:34/the office)

Mike : I thought that you were the one that was gonna get fired...

If you dont keep me happy.

Yes. I've got a list of demands that I would like to make after the show, and let me just warn you, they're gonna be

xcatological.

Just because you look pretty today....I won't mention the

misguided phallic rage you just displayed.

Abby: When you hear my voice, just do what I say.

Mike : promise you'll talk dirty?

Abby: Hemm - hmm

The conversation happens in the make up room of the office. The participants are Abby and Mike. Abby is a producer of a morning news show "Sacramento AM". By the fate, she has to work together witk Mike, a rude host of show "The Ugly Truth". Mike has been hired by the management of Abby's office to do his show in "Sacramento AM" since it has a problem with low rating. Mike hates Abby as he finds her as a control freak producer, while Abby sees Mike as immoral and digusting person.

The addressee of the compliment is Abby. The response toward compliment is No acknowledment. No acknowledment is one of the types of compliment responses, the addressee gives no indication of having heard the compliment. The addressee either responds with an irrelevant comment. In this scane, Abby gives a response that does not appropriate with the compliment, by saying when you hear my voice, just do what I say, in which the sentence by her response includes into type of no acknowledgement, because the addressee is shift of topic.

**Data** : 9 ( 00:44:38/in the restaurant )

Abby: You should tell them. Yes, yes.

Mike : Actually, I was really enjoying the way you were telling

them. It was great.

Abby: 'No responds'

Mike : You were..... You were telling them.

The conversation happens on the table in restaurant when they have dinner with cliens. The participants are Abby, Mike and the office staffs . In there Abby tells about their new program. The addressee of the compliment is Abby. Mike gives a compliment to Abby that he is great woman. But, Abby not gives a response, she just silent. This kind of response include into No acknowledgement type of compliment response. No acknowledgement is addressee gives no indication of having heard the compliment. She either renponds with an irrelevan comment (topic shift or gives no response — silence). Based on that explanation the response can be shown that Abby just silent or give no response when Mike gives compliment to her. Silent is a non-verbal response of the compliment

**Data** : **16** ( 01:06:01/Abby's room )

Abby: I couldn't show you any of that, because...

... who would love someone like that? No one. I'm so sorry. You're a great guy, you really are.

Collin: 'no respond' ......

Abby: Which is why i have to tell you that i have not been myself.

Not for one second of the time that we've been dating.

Collin: Then who have you been?

The conversation still happens in Abby's hotel room. Abby feel that she do not loved Collin again, Abby began like Mike because she thinks that she can be herself when with Mike. During the conversation, Abby notices at Collin's face and she began talks serously about their relationship. The addressee of the compliment is Collin. Abby gives a compliment to Collin that he is great guy. But, Collin not gives a response, he just silent. Silent is a response include into No acknowledgement type of compliment response. No acknowledgement is addressee gives no indication of having heard the compliment. He either renponds with an irrelevan comment (topic shift or gives no response – silence).

### 4.2 Discussions

This part of the chapter discuss the whole result in the data analysis. There are 17 data of utterances produced by the main characters of "The Ugly Truth" movie that are found by the researcher. The findings are based on the problem statements of the study covering such as, the types of compliment, and the types of responses.

## **4.2.1** Types of Compliment

There are two types of compliments used by the main characters of the movie entitled The Ugly Truth, namely the compliment of appearance and compliment of ability. Each compliment is devided into two types.

Thus, there are four types of compliments. They are personal appearance, possession, general ability and specific-act ability.

Personal appearance deals with apparel and other aspects of personal appearance, such as, a physical appearance that can be seen by visual. It can be found in data 3 and 7. The data discuss the speakers's positive value at the physical appearance of addressee.

The compliment of possession is found in the compliment on favorable comment of something that appears to parallel comments involving possession. There is only one data containing the types of compliment on comment concerning possession that is found in he movie entitled The Ugly Truth. It is datum 8. These data use adjective such as cute. That adjective express evaluation toward the addressee's possession.

The c ofompliment general ability includes the categorical reference to skill, talent, personal qualities and taste. The data of the general ability are data 1,2, 4, 10,11,12,15,16. The data which deals with skill is data 1. While the data which deals with talent is data 12. The data 2, 4, 10,15,16 are dealing with personal qualities. The data whics is deals with taste is data 11.

In a particularly situation, the compliment on specific-act ability can happen. The compliment of specific-act ability may be found on the data 5,6,9, 13,14,17. The addresseers use some adjectives, such as great, good,

amazing and ect. It is mostly about job's world, and social relation a certain situation where only some people that can have a special occasion.

## 4.2.2 The Responses

In analyzing the compliment response applied by the main characters in movie The Ugly Truth, the writer uses Herbert's classification of responses. Most of the addressees repond to the compliment by accepting the compliment. The way of them accept the compliment by appreciation token including verbal and non-verbal acceptance. A verbal response that expresses acceptance of the compliment is saying the words thanks, thank you, or yeah, whereas non-verbal response with smiling at the addresseer or nodding head.

There are 8 data showing response of acceptance in the movie The Ugly Truth in which the researcher found accordingly *appreciation token's* type. They are data 1, 4, 6, 7, 8, , 12, 13, and 15. The data that the addressees respond to the compliment by *thanks* are 6, and 7. The data which is responded by the addressee using word *thank you* is data 12. The data that the addressees respond to the compliment by saying *yeah* is data 8. In addition, there is also non-verbal acceptance which is used by the addressees to respond the compliment, they are data 1, 4, 13, and 15. In those data, the way compliment responses used by the main characters

is smile. Smiling at the addresser can be classified as acceptance. It is a non-verbal communication chosen by the addressee in order to show his/her humality in responding the compliment. Furthermore, in data 5 the addressee tries to accept the compliment by smiling and adding a relevance comment about the object which is being complimented. It includes compliment response'type, namely comment acceptance.

Based on the data finding, only data 11 which uses *return* types of compliment response, the addressee no accepted the compliment that is delivered by the addresser, and the compliment is returned to the addresser. The researcher also found the other types of compliment response, namely *question*. In the data 10, 14, and 17 the addressee give response by *question* to the addresser. The aim of *question* is to asking the truth of compliment to the addresser who gives the compliment.

The last types of compliment response in the movie The Ugly Truth is *no acknowledment*. There are two ways to show no acknowledment response of the compliment. They are verbal and non-verbal compliment response. The non-verbal response can be shown by keeping silent in responding the compliment. In the data 2, 9, 16, the addressees of the compliment give non-verbal response of *no acknowledment* by choosing

no response when they receive the compliment. They actually hear and recognize the compliment.

The verbal response of *no acknowledment* is demonstrated by shifting topic of the conversation when the addressee receives the compliment. In the data 3, the addressee choose to shift the topic that is necessary for her. the certain situation influences the addressee of compliment to shift the topic to other topics which it is more important to be focused and responded that the compliment itself.