

## FINDING AND DISSCUSSION

#### 4.1 Verbal reactions of participants

The researcher had taken 8 of 11 participants that had asked whom were consist of 2 sanguinis, 2 choleric, 2 melancholic and 2 plegmatic. The



aku Cuma mangan sego pecel, sego tumpang rene o paleng pisan” as she does not give any objection towards insult given which means her reaction included into agreement category.

**Data 2**

In this data, the researcher analyzes reaction of participant using insult of identity with sanguine temperament which is taken from conversation 3.

A : Researcher B : Participant 1 (furika) D : Researcher’s friend

1a : *lhe we ket mau dewe ye fur ?*  
(Are you alone here for a long time Fur ?)

2b : *Lhe iki karo konco ku to coy*  
(Can’t you see ? im here with my friend)

3a : *Lhe we kan biasane emang sering e ketok dewean (l)*  
(you just so often seems to be alone)

4b : *wes ga usah ngejak omong aku lagi mikir l*  
(partisipasi melihat langsung ke peneliti) (DA)

In this data, the researcher analyzes reaction of participant using insult of identity with sanguin temperament which is taken from conversation 3.

1a : *lhe we ket mau dewe ye fur ?*  
(Are you alone here for a long time Fur ?)

3a : Lhe we kan biasane emang sering e ketok dewean (ID)  
(you just so often seems to be alone)

5a : lhe we kan emang sangat terbiasa sendiri to (ID)  
(but, you used to be alone right ?)

This conversation shows that participant in conversation 2 using disagreement towards insult, researcher using insult of identity which insult the participant status as a single by saying “*Lhe we kan*”







- Alfabet A : Researcher B : Participants C : Participant's friend
- 55a : *sampean selama sekelas e Laila iki ga tau ngerti Laila nesu ?*  
(Have you ever seen Laila's anger since you become her classmate?)
- 56c : *engga kok mas ga tau ngerti aku (BC)*  
(No, i've never seen her angry)
- 57a : *lah tenan ? 2 tahun iki ?(BC)*  
(is that true ? for all this 2 years ?)
- 58b : *halah halah ga usah ngapusi we, jaluk di tukokne opo saiki ? mumpung nek kene* (menghentikan pekerjaannya dan berbicara pada temanya) **(DA)**  
(just say what you want, don't lie to me ? say it what do you want me to buy to you) (stops her works on questionnaire and talking to her friend)

The researcher uses backhanded compliment in this part. Backhanded Compliment is an insult that disguised as a compliment. Participant's friend gives the researcher help in this part as she also insults the participant, she is a classmate of participant whom had been a friend for more than 2 years. She gives compliment to participant when she replies researcher question if the participant has ever shown anger by saying "*engga kok mas ga tau ngerti aku*" which implied that participant was never as long she became her classmate, which answered by participant by saying "*halah halah ga usah ngapusi we, jaluk di tukokne opo saiki ? mumpung nek kene*" that implied if her friend's compliment is aim to get reward from her. Participant gives a question which signifies if she does not believe in her friend's statement that she never shows anger before. It can be concluded if participant using disagreement towards this insult.

#### **Data 6**



A : Researcher B : Participant 1 (furika) D : Researcher's friend (didit)  
 96d : *lhe we sok seng nggawakne kembang pas awakmu wisuda sopo fur ?*  
 (who will bring you flower bucket when you are graduated? )  
 97a : *yo keluargane lah furika kan idek baget karo keluargane*  
 (it must be her family, she is so close to them) **(BC)**  
 98b : *yo iyolah coy*(tersenyum dengan bangga) (A)  
 (yeah it must be) (smiling proudly)

#### 4.1.2 Verbal reactions of Plegmatic

[illegible]



In this data, the researcher analyzes reaction of participant using insult of identity with phlegmatic temprament which is taken from conversation2.

Alphabet: A: researcher C : participant

7a : *ojo serius serius to gar lek garap, koyok mahasiswa tenan ae we iki*

(don't take this work too seriously, don't impost a real college student)

8b : *lah yo iyo to*  
(but, i am a college student)

9a :garap kuesioner ngene ae seserius iki koyok mahasiswa tenan  
we iki, suantai lho (ID)

(don't take whis questionnaire too seroiusly, you are a college student, be relax)

10b : iyu wes santai kok aku iki (A)  
(yes, i am relax now)

The researcher insults the identity of participant who is a college student. He insults the participant as he takes too much time to finish the questions in questionnaire. The researcher insults the participant as he said “*garap kuesioner ngene ae seserius iki koyok mahasiswa tenan we iki, suantai lho*” which replied by the participant with “*iyu wes santai kok aku iki*” which implied if the participant is not in rush to finish the questionnaire. The participant uses agreement in this conversation, he does not give any objection to the insult given as he obey the statement of the researcher.

## Data 2



### Data 3

This data, the researcher analyzes reaction of participant using Divergence insult with phlegmatic temperament which is taken from conversation 2.

Alphabet: A: researcher B: participant

3a : tapi yo podo ae lawong wajahmu yo ra ketok kabeh ngono  
(but its jut the same, your face can not be seen at all) (**DI**)

4b : Lhaiyo, yowes rausah wes aku podo ae paleng ra enek seng apik fotoku

(that's why, don't bother your self i might be don't have any good photo) (A)

5a : iyu fotomu ga enek seng ketok, lhe kudune awakmu iki isone  
128000 kamera iki kan iso maksimale Cuma 6400

(yes, your picture can not be seen at all, you require a 128000 iso but this camera only able to handle 6400 iso)(**DI**)

6b : oh iyo, kui paleng seng iso ngefoto aku yo, tapi lek awan ora iso 100 ae cukup lak awan (A)

(yeah maybe that camera that could take picture of me, but i only need 100 iso if it is afternoon)

The researcher emphasizes his insult on the personal uniqueness of participant in this conversation. He insults the participant's dark skin by saying "*tapi yo podo ae lawong wajahmu yo ra ketok kabeh ngono*" which means the participant cannot see participant's face in a photograph because his skin is too dark. The participant replies with "*Lhaiyo, yowes rausah wes aku podo ae paleng ra enek seng apik fotoku*" as he does not contradict with researcher's statement. Later, the researcher add more insults when he said "*iyo fotomu ga enek seng ketok, lhe kudune awakmu iki isone 128000 kamera iki kan iso maksimale Cuma 6400*" which means if the camera will not able to



## Data 5

In this data, the researcher analyzes reaction of participant using Backhanded Compliment with Phlegmatic temperament which is taken from conversation 3.

Alphabet: D: researcher's friend C: Participant

69a : koyok juwik ngono kui lho mahasiswa tenan garape tenang cepet pisan (BC)

(you can see juwik, she is a real college student she works calmly and fast)

70c : halah nggak, podo kok (A)  
(hey no, we just the same)

The researcher gets help from his friend in this conversation. Backhanded Compliment is used in this conversation as researcher's friend said "koyok juwik ngono kui lho mahasiswa tenan garape tenang cepet pisan" as compliment if the participant works on the questionnaire than the other participant that the participant responds with "*halah nggak, podo kok*" which stated if she working on the questionnaire as fast as other participant. The insult is replied with an agreement in this conversation as the participant react with no objection to the insult.

### Data 6







## Data 2

Alphabet: A : Researcher B: Participant

9a : halah ngko ae, ojo sok sokan kritis mentang mentang wes  
dadi aktivis kampus kowe (ID)

10b : sopo emang seng sok sok an kritis?(*DA*)  
(Who act like do too much critic?)

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asks to researcher “lhe we iki jare sastra inggris kok luih koyok sikologi ngene” which then insulted by researcher as he said “halah ngko ae, ojo sok soka kritis mentang mentang wes dadi aktivis kampus kowe” which can be implied if the participant is too critical and need to focus to finish his questionnaire. The participant later answers by “sopo emang seng sok sok an kritis” as an objection to the statement of researcher. Participant using disagreement as a reaction toward the insult in this conversation. He asks the researcher about his statement which he considered wrong.

### Data 3

This data, the researcher analyzes reaction of participant using Divergence insult with Choleric temperament which is taken from conversation 4.

Alphabet: A : researcher B : participant C : researcher's friend

40c : cin awakmu due brengos yo ?(DI)

(Cin, you have a mustache don't you?)

41b : iyo iki peh, ojo di delok I to (DA)

(yes it is, please don't look at it)

42a : lha iyo alismu nyambung pisan (DI)

(even your eyebrow is connect with each other)

43b : iyo iyo uwes to (DA)

(yes, cut it off)

Divergence Insult is used by the researcher to collect the data in this conversation. He gets help from his friend to get the reaction of the insult into





The researcher insults Choleric using Backhanded Compliment. He emphasizes the insult into identity of participant who are a senior student but still active in organization, researcher first asks about participant's position in the organization by saying "wih jabatane duwur ketok e iki ?dadi opo jabatanmu ?" and answered by participant "sekertaris umum" which later the researcher uses his Backhanded Compliment by saying "wih kueren berarti" which get no answer by the participant. The participant is unaffected by compliment of researcher, she keeps working on her questionnaire as before.

**Data 6**

In this data, the researcher analyzes reaction of participant using Backhanded Compliment with Phlegmatic temperament which is taken from conversation 7.

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40a : *wes teko nomer piro ?*  
(what number you are on ?)

41b : *15 iki, kelemahan*  
(15 in weakness)

41a : *peh kok cuepet we, pinter to we ternyata*  
(that is so fast, i don't think you are this clever) (**BC**)

42a : *loh yo jelas to(memperagakan gestur mebuca tangan lebar)*  
(Don't underestimate me)(spread his hands proudly) (**A**)







### Data 3

Alphabet : A : Researcher B : Participant

**(DI)**

we potong ngono”. later, the researcher stresses his insult by saying “iyo ya awake dewe kan jarang ketemu, tapi rodok gak pantes sirahmu lonjong ngono” which implied if the participant’s haircut is not fit to him since he has an oval head that replied by participant “peh ngono i lek bully”. The participant uses disagreement in this conversation, he does not like the way of researcher states about his head which he considered as a bully.

#### Data 4

This data, the researcher analyzes reaction of participant using Divergence insult with melancholic temperament which is taken from conversation 10.

Alphabet A : Researcher B : Participant

- 36a : Oalah matane berkantung goro goro nangis to ?(DI)  
(oh so you have swollen eyes because you cried?)
- 37b : (((menutup bagian bawah matanya))) (A)  
(covering his under eyes)
- 38a : Oalah iyo emang gowoan pabrik paleng yo ?(DI)  
(is it swollen since you were born ?)
- 39b : iyo wes ngalah ae aku (A)  
(yeah up to you)

The researcher uses swollen eyes of participant into divergence insult. He at first asks if the swollen eyes of participant is caused by her cries by saying “Oalah matane berkantung goro goro nangis to ?” which get no verbal reaction by the participant, later the researcher add

## Data 5

Alphabet : A : Researcher B : Participant

(yeah you are clever, a gamer champion who stay uo in the internet cafe right?

(Smiling while bow down)

[illegible]







In this data, the researcher analyzes emotional reactions of participants using insult of identity with sanguinetemperament which is taken from conversation 3.

A : Researcher B : Participant 1 (furika) D : Researcher's friend

1a : *lhe we ket mau dewe ye fur ?*

(Are you alone here for a long time Fur ?

2b : *Lhe iki karo konco ku to coy*

(Can't you see ? im here with my friend)

3a : Lhe we kan biasane emang sering e ketok dewean

(you just so often seems to be alone)

4b : wes ga usah ngejak omong aku lagi mikir lho iki ya

*(partisipan melihat langsung ke peneliti)*

(You better not talk to me, im thinking now)

5a : lhe we kan emang sangat terbiasa sendiri to

(but, you used to be alone right ?)

6b : halah taek kok we iki no (pointing to researcher)

(You piece of shit)

This conversation shows the emotional reaction of participant number 2. She uses 2 kinds of signs in this conversation. She reacts verbally using swear word and using gesture as she is pointing to researcher who insults her. It can be concluded if the participants is strongly affected toward insult since she uses swear word and even points to the researcher.

### Data 3

This data, the researcher analyzes emotional reaction of participant using Divergence insult with sanguinetemperament which is taken from conversation 1.

Alfabet A : Researcher B : Participants C : Participant's friend

20a : *Sak kelase Laila iki ?*









sanguine have a tendency to respond insult with an action. Sanguine is also known in their commutative skills which implied the participants respond the insult with a verbal reactions towards. Sanguine is commonly express their feeling towards insult.

As explained before, sanguine has an unstable emotion. Participants in conversation could change their treatment towards a strong reaction but could give a weak reaction after.

Sanguine participants react strongly mostly when their personality is insulted. As we can see, participant in conversations react verbally and which implied if she really offended towards the insult. It is because sanguine temperaments tend to responds insult with a verbal reaction. If they are not offended they would still respond insult with a verbal

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Sanguine participants react strongly mostly when their personality is insulted. As we can see, participants in conversations react verbally, which implied if she really offended towards the insult. It shows that sanguine temperaments tend to respond to insult with a verbal response. If they are not offended they would still respond to insult with a verbal response.

## 2 Emotional Reactions of phlegmatic

People with phlegmatic temperaments tend to be calmer to face a problem than other temperaments. Phlegmatic people usually hide their feelings and always choose a peaceful way and avoid the problem. They are patient and have stable emotions. W. Wundt



## Data 2

In this data, the researcher analyzes reaction of participant using insult of identity with phlegmatic temperament which is taken from conversation3.

Alphabet: A: researcher C: participant

51a : *kabupaten ndi mbak* ?  
(which part of region you come from ?)

52c : *Mojo*  
(Mojo)

53a : *dalane jek bolong bolong yo ?*  
(The streets there are still broken isn't ?)

54c : lho nggonku malah jek makadam e  
(even mine is stil a rocky street until now)

The participant in this dialog reacts to the insult which shows if she is affected by the insult. She answers question of researcher which contain insult of identity. Her reaction shows if she is not offended by the insult which can be concluded if she is weakly affected by the insult.

### Data 3

This data, the researcher analyzes reaction of participant using Divergence insult with phlegmatic temperament which is taken from conversation 2.

Alphabet: A: researcher B: participant

3a : tapiyo podo ae lawong wajahmu yo ra ketok kabeh ngono  
(but its jut the same, your face can not be seen at all)

4b : Lhaiyo, yowes rausah wes aku podo ae paleng ra enek seng apik fotoku

5a : iyu fotomu ga enek seng ketok, lhe kudune awakmu iki isone  
128000 kamera iki kan iso maksimale Cuma 6400

6b : oh iyo, kui paleng seng iso ngefoto aku yo, tapi lek awan ora iso 100 ae cukup lak awan

The participant in this dialog shows if he only answers researcher's statements and affected to them. He reacts weakly to the insult that given to him even tough the researcher has repeats the insult twice. It can concluded if the participant is weakly affected by the insult, his reactions are only to answer researcher's statement about him and not affected by it.

This data, the researcher analyzes reaction of participant using Divergence insult with phlegmatic temperament which is taken from conversation 3.

91d : *koyo o juwik lho ceking o duwur, cilik cilik o ber isi*

92c : halah yo gak to biasa ae iki, bobotku wingi lho tak timbang  
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The participant is insulted by friend of researcher in this . She gives a verbal reaction towards insult and not gives any





In this data, the researcher analyzes reaction of participant using Backhanded Compliment with Phlegmatic temperament which is taken from conversation 3.

69a : koyok juwik ngono kui lho mahasiswa tenan garape tenang cepet pisan

70c : halah nggak, podo kok  
(hey no, we just the same)

### Data 6

In this data, the researcher analyzes reaction of participant using Backhanded Compliment with Phlegmatic temperament which is taken from conversation 7.

40a : *wes teko nomer piro* ?  
(what number you are on ?)

- 41b : 15 iki, kelemahan  
(15 in weakness)
- 41a : peh kok cuepet we, pinter to we ternyata  
(that is so fast, i don't think you are this clever)
- 42a : loh yo jelas to(memperagakan gestur mebuca tangan lebar)  
(Don't underestimate me)(spread his hands proudly)

In this conversation the participant shows 2 reactions towards the insult. He gives a verbal reaction that shows if he is agree with the statement of researcher and gives a gestures which shows if he is proud of himself. The reactions of participant in this conversation can be concluded as weakly affected, the participant may give 2 kinds of reactions but he seems to be not offended by the insult.

#### 4.2.2.1 Emotional reactions of phlegmatic towards insult

In this part, the researcher explains findings of the emotional reactions of phlegmatic. Phlegmatic is known as a temperament with a stable and constant emotion, they tend to hide their feeling, patient and calm. This study has shown if the participants are mostly weakly affected to the insult. They tend to respond insult with a verbal agreement that they never show any objection to any categories of insults towards them.

All of the phlegmatic participants in this study are respond weakly towards insults. They tend not not give any objection or even question towards researcher's statement against her. It can be concluded if Phlegmatic participants are weakly affected towards any kind of insults.

### 4.2.3 Verbal reactions of Choleric

## Data 1

Alphabet: A: researcher B: participant C : Researcher's friend

(so you are in 8th semester but still have position in organization?)

(think about your theisi, not just meeting in you organization)

60a : *halah awakmu lho yo gong sempro ngono kok*

(but you have not even finish your proposal seminar)

61b : *iyō iyo wes to emengo jek proses iki*  
(just shut up, im in the proses to it)

64



40c : cin awakmu due brengos yo ?  
(Cin, you have a mustache don't you?)

41b : iyu iki peh, ojo di delok I to  
(yes it is, please don't look at it)

42a : lha iyo alismu nyambung pisan  
(even your eyebrow is connect with each other)

43b : iyu iyo uwes to

## Data 4

Alphabet: A: Researcher B: Participant

66





a 6

In this data, the researcher analyzes reaction of participant B in conversation 6. Participant B reacts to the Backhanded Compliment with Phlegmatic temperament which is to respond with a backhanded compliment in conversation 7.

Alphabet : A Researcher B : Participant

40a : *wes teko nomer piro ?*  
(what number you are on ?)

41b : *15 iki, kelemahan*  
(15 in weakness)

41a : *peh kok cuepet we, pinter to we ternyata*  
(that is so fast, i don't think you are this clever)

42a : *loh yo jelas to(memperagakan gestur mebuca tangan)*  
(Don't underestimate me)(spread his hands proudly)

In this conversation, the researcher gives an insult to the participant B.

In this data, the researcher analyzes reaction of participant B in the conversation about Backhanded Compliment with Phlegmatic temperament which is the 7th conversation.

Alphabet : A Researcher B : Participant

40a : *wes teko nomer piro ?*  
(what number you are on ?)

41b : *15 iki, kelemahan*  
(15 in weakness)

41a : *peh kok cuepet we, pinter to we ternyata*  
(that is so fast, i don't think you are this clever)

42a : *loh yo jelas to(memperagakan gestur mebuca tanga*  
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conversation 7.

Alphabet : A Researcher B : Participant

40a : *wes teko nomer piro ?*  
(what number you are on ?)

41b : *15 iki, kelemahan*  
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41a : *peh kok cuepet we, pinter to we ternyata*  
(that is so fast, i don't think you are this clever)

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(Don't underestimate me)(spread his hands proudly)

Alphabet : A : Researcher B : Participant

40a : *wes teko nomer piro ?*  
(what number you are on ?)

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41a : *peh kok cuepet we, pinter to we ternyata*  
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42a : *loh yo jelas to(memperagakan gestur mebuca tanga*  
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40a : *wes teko nomer piro ?*  
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(that is so fast, i don't think you are this clever)

42a : *loh yo jelas to(memperagakan gestur mebuca tanga*  
(Don't underestimate me)(spread his hands proudly)

41a : *wek leko nomer pira ?*  
(what number you are on ?)

41b : *15 iki, kelemahan*  
(15 in weakness)

41a : *peh kok cuepet we, pinter to we ternyata*  
(that is so fast, i don't think you are this clever)

42a : *loh yo jelas to(memperagakan gestur mebuca tanga*  
(Don't underestimate me)(spread his hands proudly)

41b : *15 iki, kelemahan*  
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41a : *peh kok cuepet we, pinter to we ternyata*  
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42a : loh yo jelas to(memperagakan gestur mebuca tanga  
(Don't underestimate me)(spread his hands proudly)

41a : peh kok cuepet we, pinter to we ternyata  
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(Don't underestimate me)(spread his hands proudly)

In this conversation, the researcher gives an insult to the participant with a backhanded compliment since the participant is working on the questionnaire quickly, the participant is weakly reacted in this conversation. The participant gives a verbal reaction and a gesture if he is agree with the statement of the researcher and not offended by it.

#### 4.2.3.1 Emotional reactions of Choleric towards insult





- 5a : *lhe we pie ?jare mahasiswi teladan kok sempro ae telat ?*  
 (how could you ? you said you are a good college student but how is it possible to you to miss the proposal seminar ?)
- 6b : *iyo, aku bulan iki sempro iki lho*  
 (yes, i'll do it this month)

The participants gives verbal reactions in this conversation. She answers researcher's questions about her seminar proposal and she answers it without intense reaction. This conversation shows if the participant is weakly affected against the insult, she may gives 2 verbal reactions but she does not any signs if she is offended by the insult.

### Data 3

This data, the researcher analyzes reaction of participant using Divergence insult with melancholic temperament which is taken from conversation 6.

- Alphabet : A : Researcher B : Participant
- 25a : *tiru tiru artis artis Hollywood ye we potong ngono?*  
 (are you trying to imitate hollywood artst with that haircut?)
- 26b : *wes sui kok mas potong ngene*  
 (i've been using this haricut for a long time)
- 27a : *iyo ya awake dewe kan jarang ketemu, tapi rodok gak pantes sirahmu lonjong ngono*  
 (oh yeah it is been so long time we not meet each other, but your haircut is not really fit your oval head)
- 28b : *peh ngono i lek bully*  
 (how can you bully me like that)

The participant's personal uniqueness in this data, he insults participant's new hair cut by saying if it not fit to him. The participant









offended by all categories of insults. From all participants in the conversation in data 3 that shows if she is being offended.