CHAPTER V

CONCLUSION AND SUGGESTION

5.1 Conclusion

Based on the discussion in the previous chapter, and after obtaining and analyzing the data in the previous chapter, the researcher presents the conclusion and suggestion at the last part of this study. The conclusion is written based on the research questions while suggestion is intended to give additional information to the next researchers who are interested in doing the similar research in the future as described below.

The writer used Trosborg theory of apology. The apology strategies that are used in the "Stuart Little 2 movie" are acknowledgment of responsibility, explicit acceptance of the blame, expression of lack intent, explanation or account, explicit explanation, explicit acknowledgment, offer of repair, expression of apology, expression concern for hearer, minimizing offense, querying precondition, expression of regret, expression of self deficiency,.

The characters tend to use strategy of expression of apology in delivering their apology after making and causing some offenses. The other strategies of apology are used by the characters but in lower numbers of occurrence and each strategy do not involve all the function as sub-strategy, there are only some functions that are used in each of apology strategy. On the other hand, the researcher found there are two apology strategies that are not used at all by the characters in the "Stuart Little 2" movie, they are rejection strategy and promise of forbearance.

There are six types of offence or infringement that triggered people deliver their apologies. The writer used Holmes classification of offence. There are kinds of offences, and apology has the effect of paying the debt, thus compensating the victim for the harm done by the offense (Searle and Katz in Trosborg,1994:373). In this study, there are five kind of offences that is used in this "Stuart Little 2" movie, they are infringement on talk, infringement on space, instance of inconvenience, infringement on time, and social behavior offense. The kind of offences that is mostly used in the "Stuart Little 2" movie as described in findings above is instance of inconvenience. The level of offence which is high and rather difficult to be forgiven is infringement on possession. The offence that can make someone lose his face and confident or trust is infringement on social behavior. Every apology has different offence that triggered a person to deliver an apology.

In conclusion, sometimes to deliver apology is not always said explicitly in form of words "sorry, forgive me, I apologize, etc but to deliver apology implicitly can be in other form words. There are some characteristic of apology strategies are such as: First, expression of apology is determined by the word or expression of "*sorry, excuse, forgive, apologize*" and sometimes is adding by "*really*", "*sorry*". Second, offer of apology is determined by the word "I apologize", then expression of regret is determined by "*I'm sorry*", and request for forgiveness is determined by "*excuse me*". We can not only focus on characteristic of word bur also context in conversation when apology strategy occurs.

5.2 Suggestion

This research is focused on apology strategy utterances found in the transcript of "Stuart Little 2" Movie. The result shows in classifying word of apology strategy need consider the context. I would like to recommend for the further research to conduct about the study of apology strategy focus on its grammatical approach and the object is novel. Grammar takes important part in writing and making a sentence. Therefore, it will be interesting to identify the grammatical approach in apology word formation whether there is or no any effect of the use of appropriate grammatical sentence in delivering apology.