CHAPTER V

CONCLUSION AND SUGGESTION

After presenting the result of analysis in the previous chapter, the conclusion and suggestions are taken in this part. The conclusion is drawn based on the formulated statement of problems, while suggestion is intended to give information to the next researchers who are in doing further research in this area.

1.1 Conclusion

In this research, the writer can conclude that she finds all of conversational strategies in conversation between Oprah Winfrey and Lance Armstrong in *The Oprah Winfrey Show*, but after counting the data with AntConc software, the emergence is different each other. Minimal response appears in total number one hundred and ten, total emergence of hedges is forty two while question tag appears in total two. Next, there are one hundred and three time occurring in question, the total emergence of directive is five, swearing and taboo language is only once and the last strategy is compliment with total number two. The most frequently conversational strategies are used by Oprah and Lance is minimal response with the total number one hundred and ten and the fewest frequently conversational strategies between Oprah Winfrey and Lance Armstrong in *The Oprah Winfrey Show* is swearing and taboo language with total number only one.

The writer also concludes that every strategy has different definition and functions. The first strategies is minimal response, minimal response that found in this data are *yeah*, *yes*, *mhm*, and *right*. Actually, the function of minimal response

is for agreement. The writer has other opinion about function of mhm, not only for giving agreement response but also it is for giving time to response. It can be seen the intonation speaker said *mhm*. The second strategies is hedges, there are four hedges are found in this data, they are I think, you know, I'm sure and perhaps. The function of hedges is for showing confidence or unconfidence statement. The writer argues that you know and I'm sure are showing confidence while I think and *perhaps* type of unconfidence function. The next strategies is tag questions, there is only one tag question in this data, Coates stated the function of tag questions is for supporting data, the writer has other opinion that tag question also for asking partner conversation agree with the speaker said. Next conversational strategies is questions, because the data is taken from conversation in talk show, it makes the writer finds many questions in this data. The function of questions is for making response each other and getting information from partner conversation. The fifth strategy is directives; their function is asking someone to do something. The sixth strategy is swearing and taboo language, it occurs only once in this data, many researchers argued that man used swearing and taboo language more than woman, the writer agree with this opinion because the writer finds swearing and taboo language that utter by Lance Armstrong. Compliment is the last conversational strategy; the function of using directives is for showing price to other people.

1.2 Suggestion

Actually, applying conversational strategies is very interesting, because there are many strategies in conversation that unconscious the speaker used when conversation running. After studying this research, we can know kind of strategies and their functions so that we know why the speaker uses word that including conversational strategies. The writer finds difficulty to analyze conversational strategies. She only finds one theory about conversational strategies; it is theory by Jennifer Coates (2004).

Hence, it is suggested for the next students to conduct the same research in order to enrich our knowledge about conversational strategies and their functions. The writer's suggestion for next students who wants to study about conversational strategies are the first, take the data from other source such as analyze conversational strategies that used people around you. It is more interesting way than analyze indirectly. The second look for the other conversational strategies theory. The last, to make different research with the writer, use the data that consist of more than two people or conversation among same gender.