









#### **D. Research Procedure**

In this research, the researcher wants the reader to understand the steps from the beginning how to collect the data in general view. Before doing the observation, the researcher asks for the third semester students' score of speaking 2 class in their previous semester. The researcher also does the same way to know the ability of the fifth semester, the researcher takes a look at the fifth semester students' score of speaking 4 class in their previous semester to know who the students who have lower, middle and higher ability in speaking. Different from others, the researcher has to consults to the lecturer of speaking 1 class to know the ability of the member in his/her speaking class. After knowing the ability of the students, the researcher selects six students who have criteria lower, middle and higher speaking ability in the class. So that, in every semester the researcher observes six students only. After selecting the students who will be observed, the researcher asks for permission to the lecturers of all semester which will be research, to join the class minimal three meetings to do the observation. Then the researcher does the observation of each class which uses English conversation full in the classroom to know the problems faced by the selected students.

The next step is to distribute the questionnaire to the selected students whom the researcher observes in the observation. The researcher writes the questions of the questionnaire according to the result of the observation to













