## **CHAPTER V**

# CONCLUSION

#### A. Conclusion

After analyzing the data and based on the research finding, the researcher concludes that refusal expressions is an important thing for daily communication, because by applying refusal expressions, the message can be delivered successfully. In this study, the researcher analyzes 128 data of refusal expressions. Based on the data that have been analyzed, the researcher concludes that there are three types of refusal expressions that are performed by the main characters in the novel. They are direct refusal, indirect refusal, and adjunct to refusal. The most frequently of refusal expression applied by the main characters is direct refusal in the form of non-performative statement.

After classifying the types of refusal expressions, the researcher explains the context of situation of refusal expressions that is performed by the main characters in the novel. There are three important points of context of situation based on Halliday's theory that used by the researcher in this analysis, they are field, tenor, and mode. Field is what the language is being used to talk about. Tenor is the role relationships between the interactants. Mode is the role language is playing in the interaction.

After reading the findings, the researcher hopes the readers will know how to make refusal in the right way. For most people, they are not aware of making refusal when they get a close relationship, whether it is direct or indirect. Usually people do not realize that when they have a close relationship, they usually use direct refusal. Whereas, it can make the requester angry, sad, or it can hurt the requester's feeling. Thus from this research the researcher hopes the readers will understand how to use direct and indirect refusal wisely and politely. By using indirect refusal, the conversation becomes more polite and it can prevent the speaker's feeling to get hurt.

#### **B.** Suggestions

Based on the analysis of the research above, the researcher proposes some suggestions to the following parties:

## 1. To Linguistic Students

It is suggested that students learn more about pragmatics, especially on refusal expressions. It is expected that the students can get more knowledge about refusal expressions that are reflected in their language.

### 2. To Other Researchers

Because this study is still limited to the types of refusal expressions and the context of situation, it is suggested that other researchers conduct their investigations in the similar field related to refusal expressions but on a different objective. A deep understanding on the implementation of refusal expressions, such as function of refusal expressions, the reason and the factors which influence the use of refusal expressions in certain communities will give deeper understanding about the use of refusal expressions. These might be a good focus for future research. This study can be used for additional references for those who want to make further research in this field. The research can also be done by choosing another field of study like Sociolinguistic. Besides, other researchers can also use this novel for a research by choosing another field of study like speech act and the type of illocutionary acts used by the main characters in their conversation, because the researcher thinks that this novel is very good to be analyzed.

