REFFERENCES

Brown, P. & Levinson, S.C. 1987 [1978]. *Politeness: Some Universals in Language Usage***.** Cambridge: Cambridge University Press.

Yule. George. 1996. *Pragmatics*. Hawaii: Oxford University Press.

Hadi, Sutrisno. (1983). *Metodologi Research* I. Yogyakarta: Gajah Mada Universitty Press.

Surakhmad, Winarno. 1994. *Pengantar Penelitian Ilmiah*: Dasar Metode Teknik. Bandung: Tarsito

Subroto, Edi D. 1992. *Prosedur Penelitian Linguistik Struktural.* Surakarta: Sebelas Maret University Press.

Arikunto, Suharsimi. 2002. *Prosedur Penelitian. Suatu Pendekatan Praktik*.

Jakarta: PT. Rineka Cipta.

Yule. George. 2006. *The Study of Language*. Cambridge University Press.

Wardhaugh. Ronald. 2006. *An Introduction to Sociolinguistics*. Blackwell publishing.

Holmes. Jane. 1992. *An Introduction in Sociolinguistics*. England : Longman Group Uk Print.

Coulmas. Florian. 1998. *The Handbook of Sociolinguistics*. Blackwell Publishing.

Jacob. L. Mey. 1993. *Pragmatics an Introduction (2nd-ed)*. Blackwell Publishing.

Salvator Attard. Steven Brown. 2000. *Understanding Language Structure, Interaction and Variation*. The University of Michigan Press.

N. Leeh. Geoffrey. 1993. *Principles of pragmatics*. Longman Group Limited.

digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id

Litosseliti. Lia. 2010. *Research Methods in Linguistics*. British Library Cataloguing-in-Publication Data.

Gartside, L. 1986. *Modern Business Correspondence*. Jakarta: Bimapura Aksara.

Thomas, Jenny. 1995. *Meaning in Interaction: an Introduction to Pragmatics*.

New York: Longman Group Limited.

digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id