



Communication has an important role in our life. According to Gartside communication is the art of sharing anything. In its vital sense it means a sharing of ideas and feelings in a mood mutual understanding (1986:1). Thus, people can cooperate with each other when they communicate just as they do in any other shared activity. Communication is usually defined as conversation, namely for sending and receiving message. If the message cannot be received it means that communication does not work well. In order to make communication run in harmony, the hearer should know the speaker's aim. Moreover, everyday we adapt our conversation to different situations. Among our friends for instance, we can easily say something that would be seen discourteous among strangers and we avoid over formally with our friends. In both situations above we try to avoid making the hearer embarrassed and uncomfortable.

Edward Sapir (in Florian Coulmas 1998: 33). States that "everyone knows that language is variable." Variability in language is within everyone's experience of using and listening to language, and most people show some degree of interest in it. Thus, people can cooperate with each other's when they communicate just as they do in any other shared activity. Therefore, Wardhaugh (2006:2) states that language is when two or more people communicate with each other in speech; we can call the system of communication that they employ a code. Communication is usually defined as conversation, namely sending and receiving message. If the message cannot be received, it means that communication does not work well. In order hand, to make

communication run in harmony, the hearer should know the speaker's aim. Therefore, everyday people use conversation in different situation among people.

Politeness is an important subject matter in a communication. Politeness is behaving in a way that attempts to take into account the feelings of the people being addressed. In this case, the speakers try to avoid embarrassing other person, or making him feel uncomfortable. Being polite is trying to determine what the appropriate things to say to someone else are and what ones are not to (Holmes, 1992:296-297) thus, politeness refers to the situation where we respect the others to whom we speak. It is truly significant in our daily communication in order to make a good relationship with our society.

Politeness in general terms as having to do with ideas like being tactful, modest, and nice to other people. In the study of linguistic politeness, the most relevant concept is 'face'. Your face in pragmatics is your public self-image. This is the emotional and social sense of self that everyone has and expects everyone to recognize (Yule, 2006:119). Face has two aspects, positive and negative. Positive face is the need to be connected to belong to be remember of the group. Negative face is the need to be independent and free from imposition. (Yule, 2006: 199-120). To have the freedom to act as one chooses (Thomas, 1995:169). Therefore, people in their relationship need to preserve both kinds of faces for themselves and the people they interact with the politeness utterances.

Therefore, people in their relationship need to preserve both kinds of faces for themselves and the people interact with the politeness utterances. In addition, there are four types of politeness strategies proposed by Brown and Levinson that sum up human “politeness” behavior: Bald on Record, Negative Politeness, Positive Politeness, and Off-Record. Each strategy is used differently depending on the situations. (Brown and Levinson, :1987:92)

In this study, the writer is interested in exploring some aspects of the politeness strategies. In this case, a novel entitled “*Memoirs of a Geisha*” is chosen to become the object of the study a novel of “*Memoirs of a Geisha*” is a novel created by Arthur Golden, published in 1997. The novel told Sayuri, a Geisha working in Kyoto before and after World War II. It is a glimpse of Japanese high society and culture at a unique point in its history. Sayuri is a young, impoverished girl who rises to become one of the most famous geisha in Japan and ultimately attains personal fulfillment.

A novel of “*memoirs of a Geisha*” tells the story of a geisha known as Nitta Sayuri, who lives in New York as a hostess to Japanese businessmen. Sayuri reveals in the beginning that as a child she was known as Sakamoto Chiyo, the daughter of a fisherman in a small village in Japan. Soon after her mother died, she and her older sister are taken to Gion by one of the more well-off men in her village. Her sister is sold to a brother and Chiyo is sold to an Okiya, a house for geisha. With her unusual blue-grey eyes, Chiyo trains to become a geisha, but is constantly antagonized by

Hatsumomo, the top geisha of the Nitta Okiya. Hatsumomo cannot stand competes and recognizes that Chiyo will better her rival if she becomes a geisha. Chiyo's life goes from bad to worse thanks to Hatsumoro and she is reduced to becoming a servant in the Okiya without any hope of becoming a geisha.

A chance encounter with a kind and wealthy man with the title of chairman (here after known to Chiyo as the Chairman) changes her fortune. Chiyo wins the eye of the most successful geisha in Gion, Mameha, who is despised by Hatsumomo because she memorizes her in every aspect and cannot be toppled because, unlike Hatsumomo, Mameha has earned her independence as a geisha. She adopts Chiyo as her apprentice and trains Chiyo to compete Hatsumomo. Her entrance into apprenticeship is marked by changing her name to: Sayuri. With her success and her virginity sold, Sayuri not only becomes a highly successful geisha, she manages to pay off all the debts that bound her to the Nitta Okiya when she was a servant and also is adopted by the mistress of the Okiya. While Sayuri's fortunes seem to soar, even now that she has finally broken free of Hatsumomo's abuse, everything collapses in 1942 because of war. During her time become a geisha before the war, she encounters the Chairman again, but finds it impossible to get close to him as her desires.

Instead, she finds herself constantly being pushed to be with Nobu, the Chairman's most trusted friend. It is Nobu that saves Sayuri from the harsh labour of the war until Gion is able to open again on the condition that she will allow him to









