

**THE USE OF PROBLEM-BASED LEARNING TO DEVELOP
STUDENTS' ENGLISH-SPEAKING SKILLS: A CASE STUDY
AT SMP ISLAM RADEN PAKU SURABAYA IN ACADEMIC
YEAR 2020 / 2021**

THESIS

Submitted in partial fulfillment of the requirement for the degree of Sarjana
Pendidikan (S.Pd.) in Teaching English



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ABSTRACT

Septiana, Milla. (2021). *The Use of Problem-based Learning to Develop Students' English-Speaking Skills: A Case Study at SMP Islam Raden Paku Surabaya in Academic Year 2020 / 2021*. Thesis. English Teacher Education Department, Faculty of Tarbiyah and Teacher Training, Universitas Islam Negeri Sunan Ampel Surabaya. Advisor I: Rakhmawati, M. Pd., Advisor II: Dr. Siti Asmiyah, M. TESOL.

Key Words: *Problem-based Learning, English-speaking skills, Response.*

To make the students able to speak English requires a good teaching technique. This study aims to investigate the ways or stages problem-based learning method in developing English-speaking skills of Indonesian EFL Learners and students' responses toward the use problem-based learning in ELT class at SMP Islam Raden Paku Surabaya. Under a descriptive qualitative method, the data was obtained from interviews and questionnaire. The results of this study were analyzed using the theory of Rusmono, and Rosenberg and Hovlandas. The results showed that the teacher used the six steps: (1) giving the purpose of learning/material and dividing the students into some groups, (2) orientating the problem, 3) directing interpersonal and intergroup research, (4) developing and present results of discussion, (5) examining and assessing the issue's procedure, (6) concluding material that has learned. Meanwhile, the students' responses on the use of problem-based learning in developing English-speaking skills highlighted that 63, 6% students agreed problem-based learning is useful for learning English-speaking. In fact, the students responded that the problem-based learning method can help them be active and fluent in speaking. Most of the students participating in this study agreed that problem-based learning approach gives more ideas to speak English confidently. The findings imply the teacher implemented the steps of problem-based learning according to the Rusmono theory and students responded that the use of problem-based learning can develop their English-speaking skills.

ABSTRAK

Septiana, Milla. (2021). *The Use of Problem-based Learning to Develop Students' English-Speaking Skills: A Case Study at SMP Islam Raden Paku Surabaya in Academic Year 2020 / 2021*. Skripsi. English Teacher Education Department, Faculty of Tarbiyah and Teacher Training, Universitas Islam Negeri Sunan Ampel Surabaya. Advisor I: Rakhmawati, M. Pd., Advisor II: Dr. Siti Asmiyah, M. TESOL.

Kata Kunci: *Pembelajaran Berbasis Masalah, Kemampuan Berbicara Bahasa Inggris, Respon.*

Untuk membuat siswa bisa berbicara Bahasa Inggris membutuhkan teknik pembelajaran yang baik. Penelitian ini bertujuan untuk mengetahui cara atau tahapan metode pembelajaran berbasis masalah dalam mengembangkan kemampuan berbicara bahasa Inggris pada siswa Indonesia yang mempelajari bahasa Inggris sebagai bahasa asing dan respon siswa terhadap penggunaan pembelajaran berbasis masalah dalam kelas pembelajaran bahasa Inggris di SMP Islam Raden Paku Surabaya. Dengan penelitian deskriptif kualitatif, data tersebut diambil dari interview dan kuisioner. Adapun data yang terkumpul dianalisis menggunakan teori dari Rusmono, and Rosenberg and Hovlandas. Hasilnya menunjukkan bahwa guru menggunakan enam tahapan: (1) memberi tujuan pembelajaran atau materi dan membagi siswa menjadi beberapa grup, (2) mengorganisasikan masalah, (3) membantu penyelidikan mandiri dan kelompok, (4) mengembangkan dan mempresentasikan hasil diskusi, (5) menganalisa dan mengevaluasi proses pemecahan masalah, (6) merangkum materi yang telah dipelajari. Di samping itu, respon siswa terhadap penggunaan pembelajaran berbasis masalah dalam mengembangkan kemampuan berbicara bahasa Inggris menggarisbawahi bahwa 63, 6% siswa setuju pembelajaran berbasis masalah berguna untuk belajar berbicara dalam bahasa Inggris. Faktanya, siswa merespon bahwa metode pembelajaran berbasis masalah dapat membantu mereka menjadi aktif dan fasih dalam berbicara. Kebanyakan dari siswa yang berpartisipasi dalam penelitian ini setuju bahwa metode pembelajaran berbasis masalah dapat memberi lebih banyak ide untuk berbicara bahasa Inggris dengan percaya. Hasil dari penelitian mengindikasikan bahwa guru mengimplementasikan tahapan pembelajaran berbasis masalah berdasarkan teori dari Rusmono dan siswa merespon bahwa penggunaan metode pembelajaran berbasis masalah dapat mengembangkan kemampuan berbicara bahasa Inggris mereka.

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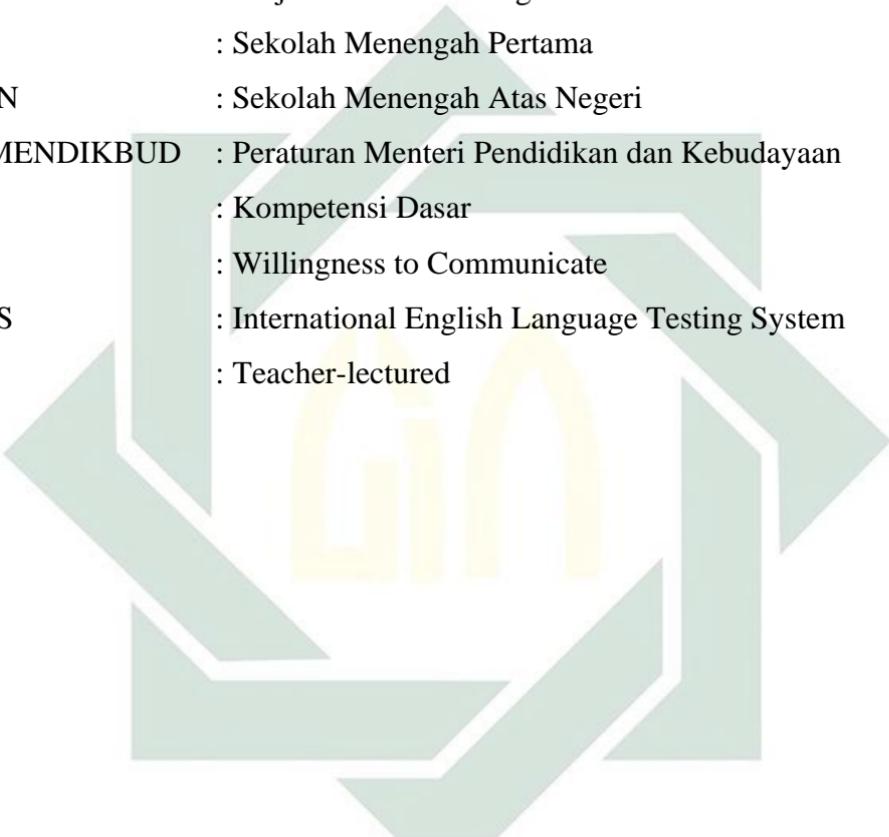
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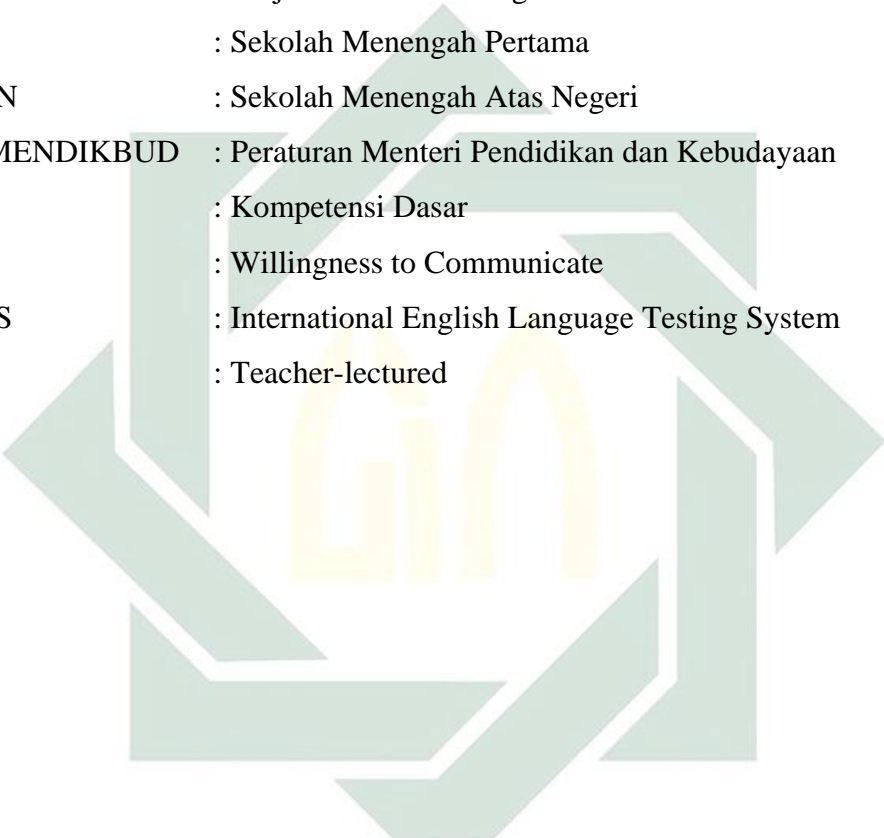
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N
MENDIKBUD : Sekolah Menengah Pertama
: Sekolah Menengah Atas Negeri
: Peraturan Menteri Pendidikan dan Kebudayaan
: Kompetensi Dasar
: Willingness to Communicate
S : International English Language Testing System
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CHAPTER I

INTRODUCTION

This chapter is about to present the research's context and research question as the study's essential elements. In addition, the study's objective, the study's significance, the study's limitations and scope and also key terms are defined as well as the structure of the research paper.

A. Background of the Study

As the communication's form is language, the primary function is to interact with other people.¹ People are able to reveal their message and share their ideas in both oral and written language. Thus, to engage with someone, a language is applied in order people can know each other. Language plays an important role in people's lives. Language can be used to introduce someone, interact with others and enlarge their knowledge. Based on the interpretation above, an essential tool for interacting with others is language. Therefore, without the ability to communicate, it is difficult to imagine how a person can interact and get along with other people.

One aspect of language is speaking which is really crucial in social life. It is because every person spends their time speaking rather than writing. Cameron says that the act of speaking is a type of conversation which means that the way people speak influences their communication.² People need to have an excellent command of a language to make sure in the communication process; the listener can understand what the speaker says. The ability to communicate fluently is a skill that must be mastered particularly for many people who are learning a second language or foreign language.³ However, many people argue that speaking is the most difficult skills. It is because you

¹Jo M.D., et.al., *Materials and Methods in ELT: A Teacher's Guide*. Third edition. (West Sussex: John & Wiley Sons, 2013), 156.

²Lynne Cameron. *Teaching Languages to Young Learners*. (Cambridge: Cambridge University Press, 2001), 40.

³J.C. Richards. *Teaching Listening and Speaking from Theory to Practice*. (Cambridge: Cambridge University Press, 2008), 19.

In the context of Indonesian, people do not use English language as a tool to interact with others. Nevertheless, all formal education in Indonesia taught the English language. English becomes one of mandatory subjects which is introduced from Secondary School (Junior High School and Senior High School / Vocational High School) and university. It is also taught in Playgroup and Elementary School but just choices. Furthermore, in relation to the use of English language is involved in the Ministry of Education and Culture's regulation (PERMENDIKBUD) Year 2013 68th number stating "*Kerangka Dasar dan Struktur Kurikulum Sekolah Menengah Pertama / Madrasah Tsanawiyah*" (The Core Foundation and Organization of Junior High School Curriculum) at B's point, subject materials. It shows that time of English receives a weekly time allotment of four hours.⁴ However, due to Covid-19, the allocation of time became an hour in a week. To an extent with, the English language is very important as well as the international language so that the government makes an effort to English, a mandatory subject to enable people to develop their communicative abilities through the use of English as lingua franca.

Contemplating importance for method selection, the government has an effort to facilitate the teacher choosing the suitable method. In the regulation of Ministry of Education and Culture (PERMENDIKBUD) year 2014 number 103 regarding “*Pembelajaran pada Pendidikan Dasar dan Menengah*” (The Learning Process of Primary and Secondary School), about scope at point D, there are recommendation methods that can be applied in 2013 curriculum such as Discovery / Inquiry Learning, Problem-based learning (PBL) and Project-based learning (PJBL).⁵ Thus, the teacher can choose the appropriate method in the material that is taught by the teacher.

Surat Keputusan Menteri Pendidikan dan Kebudayaan Nomor 103 Tahun 2014.

Wong-Seng Tan. *Problem-Based Learning Innovation: Using Problems to Power Learning in the 21st Century*. (Singapore: Cengage learning, 2003), 27.

D. Ward and C.L. Lee. 2002. A Review of Problem-based Learning. *Journal of Family and Consumer Science Education*. 20(1), 18.

²¹J.D. Ward and C.L. Lee. 2002. A Review of Problem-based Learning. *Journal of Family and Consumer Science Education*. 20(1), 18.

According to the above statements, problem-based learning can increase the interest of students in acquiring English-speaking abilities. It causes the strategy using problem-based learning to offer students' freedom. Pannen in Rusmono says that in problem-based learning, students are involved in research progress which is identifying a problem, collecting the data, and using the data to solve the problem.⁹ Real world problems are used in problem-based learning which makes students responsible for their learning. Thus, it is suitable to help students become active learners.¹⁰ To an extent with, problem-based learning can develop students' speaking skills through discussion activity with their partners. In the process of discussion, students communicate between each other. Therefore, learners can enhance their English-speaking skills by using problem-based learning. Furthermore, students are working together in group partners to fix and analyze an issue. Students are expected to expand their thoughts and expertise along with communicating issues and come up with solutions with their group partner by using that exercise.

n-based learning (PBL) researches on speaking ability in some areas. First, Khotimah¹¹ was investigating the application in improving students' speaking ability. The findings found students' speaking ability improved students' achievement that all students

⁹Rusmono. *Strategi Pembelajaran dengan Problem-based Learning itu Perlu untuk Meningkatkan Profesionalitas Guru*. Second Edition. (Bogor: Penerbit Ghalia Indonesia, 2014), 74.

¹¹Siti Khotimah. 2014. The Use of Problem-based Learning to Improve Students' Speaking Ability. *Journal of English Language Teaching*. 4(1), 50-56.

to the effect of objective-based tasks. For the finding of problem-based learning through cognition-based, increased intermediate participants' speaking proficiency more positive effect in comparison to objective-based tasks' speaking proficiency. The fourth research was done by Mohammed.¹⁴ This research examined problem-based learning students' English-speaking skills in Iraqi senior high schools. This research aimed to improve the speaking skills in their academic. It indicated that a problem-based learning method in the classroom was able to improve students' speaking ability, especially to engage and motivate them toward better language achievement. The fifth research was from Lin¹⁵ which investigated the effect of problem-based learning on English courses on Chinese-speaking university students' willingness to communicate (WTC). This study also determined whether there was a difference in learners' willingness to communicate in terms of

¹³Longman Ansarian, et al., 2016. The Impact of Problem-based Learning on Iranian EFL Learners' Speaking Proficiency. *Advances in Language and Literary Studies*, 7(3), 84-94.

¹⁵Lu-Fang Lin. 2017. The Application of the Problem-based Learning Approach to English Class: Chinese-speaking Learners' Willingness to Communicate. *International Journal of Education*, 9(3), 1-20.

classmates. Sixth study was conducted by Zuhriyah.¹⁶ It was explored if problem-based learning may help fifth-semester English department students at Hasyim Asy'ari University Tebuireng Jombang enhance their grammar skills. Findings were problem-based learning could improve grammar competence. Besides, students' motivation to learn affected the success of their grammar achievements. Seventh article was conducted by Hairuddin et al.,¹⁷ They wanted to see if using the problem-based learning method might help learners increase their writing abilities. Furthermore, they also disclosed the students' opinion on the use of the problem-based learning method in the teaching process of writing. The findings revealed that implementing a problem-based learning strategy helped students increase their writing skills. Meanwhile, the experimental group's view of the problem-based learning method was good, according to the examination of learners' perceptions. The last study was done by Dharma et al.,¹⁸ which studied the effect on SMAN 1 Mengwi students' reading and writing skills of problem-based learning method and students' assessment of their performance. The researcher suggested problem-based learning should be implemented in English class, especially in writing and reading skills because the result showed that students' reading and writing competencies were significantly impacted by problem-based learning.

The researcher discovered various distinctions between this research and previous findings. Firstly, there is a discrepancy between this research and the sixth previous study (see Zuhriyah¹⁹). The previous study used a topic about noun clauses and coordinating conjunctions. In contrast, this study used the topic about days, months and years. The second gap is between this study and third previous study (see Ansarian et al.,²⁰). The previous study used IELTS

¹⁶Mukminatus Zuhriyah. 2017. Problem-based Learning to Improve Students' Grammar Competence. *Language & Language Teaching Journals*, 10(1), 48-61.

¹⁷N.H. Hairuddin, et al., 2018. The Use of Problem-based Learning (PBL) Method in Teaching English Writing. *Scope of English Language Teaching, Literature and Linguistics (SELTICS)*, 1(1), 1-9.

¹⁸S.I.P. Dharma, et al., 2014. The Effect of Problem-based Learning and Performance Assessment on Students' Reading and Writing Competencies. *Jurnal Pendidikan Bahasa Inggris*, 2.

¹⁹Zuhriyah, Loc. Cit.

²⁰Ansarian, Loc. Cit.

Based on locus, the problem-based learning's implementation on English course is commonly used in senior high school (see Khotimah²², Zuhra²³, Hairuddin²⁴, Dharma²⁵). However, in junior high school overseas, there is only one research on problem-based learning (see Keong²⁶). Furthermore, several researches have been conducted in University both Indonesia and overseas (see Zuhriyah²⁷, Ansarian²⁸, Lin²⁹). From the statement above, it can be seen that problem-based learning is rarely implemented in junior high school, especially Islamic based. So, this paper discussed the implementation of problem-based learning to develop students' English-speaking skills in junior high school Islamic based.

hotimah, Loc. Cit.
hotimah, Loc. Cit.
uhra, Loc. Cit.
airuddin, Loc. Cit.
harna, Loc. Cit.
eong, Loc. Cit.
uhriyah, Loc. Cit.
nsarian, Loc. Cit.
in, Loc. Cit.

²⁹Lin, Loc. Cit.

Research Question

According to the background of the study, the framework of this research formulated as follows:

1. How is the implementation of problem-based learning to develop students' English-speaking skills at SMP Islam Raden Paku Surabaya?
2. What are the students' responses toward the use of problem-based learning to develop their English-speaking skills at SMP Islam Raden Paku Surabaya?

C. Objective of the Study

To answer the research question above, the objectives of this study are as follows.

1. To describe the implementation of problem-based learning to develop students' English-speaking skills at SMP Islam Raden Paku Surabaya.
2. To investigate the students' responses toward the use of problem-based learning to develop their English-speaking skills at SMP Islam Raden Paku Surabaya.

The scope of this study involved both the students and the English teacher who implement problem-based learning method in learning English-speaking skills at SMP Islam Raden Paku Surabaya. This study focused on the way problem-based learning is implemented to teach English-speaking skills. The researcher limited the material on analyzing problem activity. The topic is

The scope of this study involved both the students and the English teacher who implement problem-based learning method in learning English-speaking skills at SMP Islam Raden Paku Surabaya. This study focused on the way problem-based learning is implemented to teach English-speaking skills. The researcher limited the material on analyzing problem activity. The topic is

Besides, this researcher also wants to know the students' responses to the use of problem-based learning methods to develop their English-speaking skills. In this research, the students' response is elaborated using Rosenberg and Hovland's theory which limits the students' response through three aspects, they are cognitive, affective and conative. So, the focus of the study is the way to use problem-based learning and the students' responses. Meanwhile, the limitation of the study is on the topic of teaching English-speaking skills and the aspects of students' response.

The researcher hopes this research can give the significance of the students, teacher, school, and next researcher.

1. Students

2. Teachers

their English-speaking skills. Moreover, the result of the study also will help the teachers to improve their skills in teaching English-speaking using problem-based learning methods.

3. Other researchers

For the other researchers who are interested in conducting the similar topic, the researcher hopes that this research can be beneficial to provide reference on the implementation teaching English-speaking skills using problem-based learning methods.

F. Definition of Key Terms

In this research, in order the readers can understand the material related to the research easily, key terms are defined by the researcher. The key terms are problem-based learning, English-speaking, and response.

1. Problem-based learning

Problem-based learning (PBL) is a type of scientific technique recommended by the Government. According to Savery, PBL is a learner-centered educational method which enables students to undertake a study, combine approach and practice, and use abilities and knowledge to come up with a realistic problem-solving.³⁰ This research, problem-based learning, is defined as one of the teacher's methods to teach students' ability to communicate in English.

2. English-speaking skills

The productive language ability is speaking. The speaker asks to give a detailed explanation which can describe ideas, feelings and minds.³¹ In this research, speaking is an interactive process of communication used by students which mean to generate, receive and process meaningful data in learning English-speaking skills through problem-based learning methods on the topic asking and giving information about days, months and years.

³⁰J.R. Savery. 2006. Overview of Problem-based Learning: Definitions and Distinctions. *Interdisciplinary Journal of Problem-based Learning*, 1(1), 12.

³¹H.G. Tarigan. *Berbicara sebagai Suatu Keterampilan Berbahasa*. (Bandung: Angkasa, 2008), 15.

CHAPTER II

REVIEW OF RELATED LITERATURE

Some theories and previous studies are discussed in the following section. As the study's foundation, a review of literature is presented which aims for understanding theories that are gained from a variety of sources. Previous research is also discussed to develop the study's basics to gain the comparison.

A. Theoretical Background

1. Speaking

When studying English, there are four key abilities or skills to master. The skills are listening, reading, writing and speaking. As receptive skills, listening and reading, on the other hand, speaking and writing are included in productive skills.³⁴ Chaney in Kayi states that speaking involves creating and sharing significance through using oral and nonverbal signs in diverse situations.³⁵ Cameron adds that the active use of language is referred to as speaking, to enable others to express their meanings.³⁶ It is possible to conclude from the preceding definition that speaking is essential because it allows us to connect with one another in daily life. We can communicate with listeners by expressing our meaning in the process of speaking.

a. Components of Speaking

There are five components in speaking skills based on Harris: grammar, pronunciation, vocabulary, fluency and comprehension.³⁷

1) Grammar

³⁴Jeremy Harmer. *The Practice of English Language Teaching*. Third edition. (England: Longman Pearson Education Limited, 2001), 249.

³⁵Hayriye Kayi. 2006. *Teaching Speaking: Activities to Promote Speaking in a Second Language*. The Internet TESL Journal, 12(2).

³⁶Cameron, *Op. Cit.*, 37.

³⁷D.P. Harris. *Testing English as a Second Language*. (New York: Mc. Hill Book Company, 1974), 81-82.

For many of Indonesian students, learning English as a foreign language is a very unique experience. It may happen because as their mother tongue is not English, it cannot be learned naturally. As every language has different sounds, they will have trouble pronouncing the words correctly. They will substitute the sound with a sound that they already have in their mother tongue. Based on Oxford, there are 25 sounds of consonants, 14 vowels and 8 diphthongs in British English. In addition, a bit similar to the British, there are only 25 consonants, 13 vowels, and 5 diphthongs. Moreover, there are approximately 21 consonants, 5 vowels and 3 diphthongs in Indonesian language. There are words in English language that must be stressed to pronounce at the beginning of a particular syllable. On the other hand, there are no standards in the Indonesian language when it comes to stress words. It can be said under pressure or not, and has no effect on its significance. As a result, against different meanings while uttering the sound of an

English word, Indonesian-speaking students must learn the kind of sounds in English.

3) Vocabulary

One of the most crucial micro skills to build when learning a foreign language is developing our fundamental vocabulary. Based on Oxford,³⁹ A list of words and their definitions is known as a vocabulary. Thus, it is pointless to master a language without knowing the vocabulary.

4) Fluency

Fluency is becoming an important and essential target to be learned in the English language. It implies that the communicating skill of the speaker is necessary to be fluent. Students are expected to acquire fluency in speaking while learning English as a foreign language. In other words, students must be able to establish communication with other speakers in real condition orally. According to Fillmore,⁴⁰ he characterizes fluency as four kinds. First is the ability to fill time with talk. A person can be said to be fluent, able to communicate well in a variety of languages if they do not require a lot of time to pause and consider their next words. Filler words are not used by the speakers like “em”, they just keep talking to express their desires to speak. The second, sentence coherence refers to when people speak in a coherent manner in this characteristic can produce a sentence making proper use of lexical and syntactic resources. The third is choosing content that is suited for any situation. The last, Last but not least, be innovative and creative in order for it can make the speaking efficiently.

5) Comprehension

³⁹Oxford University. *Oxford learner's Pocket Dictionary*. Fourth Edition. (New York: Oxford University Press, 2003), 482.

⁴⁰C.J. Fillmore. "On Fluency". In Daniel Kempler and W.S.Y. Wang (Eds.). *Individual Differences in Language Ability and Language Behavior*. (Academic Press, 1998), 85-102.

The basic speech kinds are classified into five categories, as Brown states.⁴² The following are the types. The ability to replicate a word, speech or word is the first category. Imitative language encompasses a range of prosody, lexical, and grammatical qualities in addition to the phonetic level and oral output. Second, intensive language production is defined as the production of short tense spoken language to demonstrate skill in a narrowband of grammatical, phrasal, lexical, or phonological relationships such as prosody components, stressed, rhythmic, and junction. For instance, reading a line loudly and completing a dialogue. The third characteristic is responsiveness, which comprises a brief chat, customary greetings, chit chat, and modest requests and suggestions. The interactive and comprehension tests are both responsive. Fourth, there's interactive, which refers to the duration and intricacy of interaction. It may comprise numerous exchanges and/or participants, as well as an interview, a conversation, a game, and a role-playing scenario. The fifth point is extensive

⁴²H.D. Brown. *Teaching by Principles: An Interactive Approach to Language Pedagogy*. Second Edition. (New York: Addison Wesley Longman, 2001), 271-274.

c. Teaching English-Speaking Skills

Speaking is the most important role in assisting students in developing interactive communication skills so that they may engage in class and communicate with others. The purpose of teaching a foreign language, according to Harmer, is to obtain the ability to communicate in the target language.⁴⁴ Nunan goes on to say that the most important component of learning a second or foreign language is developing speaking abilities, and that success is determined by the capacity to carry on a conversation in the language.⁴⁵ As a result, speaking has become the most crucial aspect of language acquisition. However, students often shy away from expressing their opinions because they worry about making mistakes. To an extent with, in an attempt to settle those issues and to help the teacher improve communication efficiency, Brown gives seven teaching principles.⁴⁶

⁴⁶Brown, Op. Cit., 268-269.

These ideas should serve as guidance for English teachers when teaching speaking skills. Teaching speaking is difficult because it needs the learners to do social interaction. Therefore, the teacher should encourage the learner to practice speaking in order to interact along with the others.

Teachers have some responsibilities in the 2013 Curriculum that can assist in the creation of a positive classroom environment. The teacher should be a collaborative leader, a knowledge constructor, a transformative agent, a development agent, an invention, a perception opener, an actor, and an examiner. Meanwhile, students should participate actively in the teaching process.⁵¹ It is clear that teachers should involve students in the process of teaching. Thus, the teacher must know what method or material can create a good learning environment.

⁵⁰Peraturan Menteri Pendidikan Dan Kebudayaan Nomor 68 Tahun 2013.

⁵¹Peraturan Menteri Pendidikan Dan Kebudayaan Nomor 68 Tahun 2013.

Junior high school's teaching process has been designed by the government based on the 2013 curriculum. It is covered by Ministry of Education and Culture (PERMENDIKBUD) year 2014 number 103 stating "*Standar Proses Pendidikan Dasar dan Menengah*" (The Education Standard of Primary and Secondary School), about implementation of learning at point E demonstrates that the process of teaching is consisted of three steps, they are pre-teaching, whilst-teaching and post-teaching.⁵³ The descriptions are given below.

The activity's goal is to increase students' knowledge of the lesson they will learn. Teachers can do an activity that increases student's attention and motivation, so students can actively participate during the process of teaching. In addition, the teacher can conduct an activity to investigate the student's basic understanding. It is possible to accomplish this by discussing or posing questions about the topic. Furthermore, the teacher should explain the fundamental competencies that students must acquire during the learning process. It can be done indirectly or directly. For instance, in direct teaching, the teacher starts the class by telling the basic competency. Meanwhile, teachers can stimulate students by giving certain activities before explaining the basic competency in indirect teaching.

A method of learning that aims to develop fundamental skills is whilst-teaching. This procedure aims to develop communication between teacher and learners. Interacting, inspiring, pleasant, challenging, pushing students to actively participate, and providing

⁵³Peraturan Menteri Pendidikan Dan Kebudayaan Nomor 103 Tahun 2014.

3) Post-teaching

e. The Characteristics of Junior High School Students in Learning Speaking Skills

[illegible]

and bodies.⁵⁴ Ur explains the most daunting challenge, especially for inexperienced teachers, is teaching teenagers.⁵⁵ Therefore, teachers must take into account a unique set of factors when instructing learners.. According to Brown,⁵⁶ the maintenance of learners' self-esteem is one of the most essential priorities of English teachers. Against shaming the students at all costs, it became responsibility of the teacher. It is because every student deserves the right to feel emotionally safe. When this safety is violated, not only affecting the students' academic performance, but also they might never be free of the hurt. Teachers also should affirm each person's talents and strengths. For instance, student A is good at speaking English while student B is always nervous when speaking. It does not mean that student B is bad at English because maybe student B is good at writing or other skills. As a teacher, allow yourself to accept faults and other mistakes.. It can make students understand in which part their mistakes are and how to fix them. Teachers can emphasize competition between classmates. This activity can inspire students to do their best in the process of teaching. Teachers should encourage small-group work where risks can be taken more easily by a teen. It can give students experience in several ways such as communication, team-work and problem-solving. In addition, against complicated risks, teachers must give the topic based on their level.

The factor of age will give a good impact to the teacher who starts to teach. Age variables will have a large impact in overall lesson, in teaching techniques, classroom management, body language and teacher-student relationship.

2. Problem-Based Learning (PBL)

Problem-based learning (PBL) is a type of scientific technique recommended by the Government. Tan says that the life-long learning

⁵⁴Brown, Op. Cit., 92.

⁵⁵Ur, Op. Cit., 290.⁵⁶Brown, Op. Cit.,

b. Schema of Problem-Based Learning

1) Dealing with the issue

The problem case offers as a stimulus at this point, scaffolding and expanding a realistic setting that students may confront in the future. Creating collegiality, reading activities, observation, and investigation, connection to team responsibilities, conceptualization and expression of potential concerns, and willingness to contemplate on specific cases and investigations are all included in this first lesson.

2) Issues with problem analysis and learning

At this point, the learners' prior knowledge is activated, and ideas for additional learning are formed. Learners are encouraged to solve their own difficulties autonomously, such as conducting research using a variety of resources. This session also includes problem analysis and brainstorming. It could be the creation of hypotheses and probable explanations. Then, determine the learning challenges and set learning goals. After that, individual and peer assignments are given.

3) Investigation and reporting

The learners present a summary on their group's progress discoveries in this section. The students congregate at this step of peer teaching to share the new information they have acquired independently. Through questioning and requesting further information from one another, the students learn group teamwork and communication skills.

4) Demonstration and discussion of the solution

This entails applying and contextualizing what you've learned in a situation. The learners paraphrased what they had learned, as well as demonstrating their newfound information. They occasionally ask questions, and the tutor assists them in clarifying their doubts.

5) Evaluation

c. Problem-Based Learning teacher's roles

d. English-Speaking Skills Classes of Problem-Based Learning

⁶¹Tan, Op. Cit., 43-46.

is to give a problem and assignment that will happen in the real world for the students and also their effort on solving the problem. By applying problem-based learning in English-speaking skills class, Students collaborate with friends to handle complicated and genuine problems, which can aid in the development of study skills as well as solving problems, reasoning, information exchange, and personality abilities. These issues also help to keep students' strong interest in the material they are learning because they are aware that they are learning the skill of speaking, so they need to be successful in it.

The concept behind problem-based learning is that research is a systematic and meaningful processing paradigm that is inspired by two factors, socio - cultural. According to Wilkerson and W.H. Gijssels, problem-based learning is characterized by a student-centered technique, teachers serving as facilitators rather than disseminators, and wide issues serving as the first stimulation and foundation for learning.⁶² Instructor also hopes the interest among students, to encourage learning, reinforce group work and support students in self-directed studying can be developed through problem-based learning.

Problem-based learning curriculum basic instruction is a project, where students are divided into several groups' discussion, then they have to work together to solve the problems given by the teacher. In this case, students are randomly divided into 4 groups, with 5-6 students in each group, and below are the following steps.⁶³ Students are presented with the problem activities. They have to discuss the problem with the group and communicate something they already understand exactly and really have to comprehend about the issues that have been presented. Then, the students then do research for the missing information. The students report back to the groups the

⁶²L. Wilkerson and W.H. Gijsselaers. "Concluding Comments". In L. Wilkerson and W.H. Gijsselaers (Eds.). *Problem-Based Learning: An Approach to Medical Education* (San Francisco: Jossey-Bass, 1996), 101-104.

⁶³Zuhra, Loc. Cit.

information they have learned. Step 2 and 4 are presented until the group arrives at a possible solution. The final step is students present their reports or answers to the selected problem in front of the classroom.

3. Response

Response can be defined as feedback or opinion toward something. Response, which according Susanto,⁶⁴ is a reaction that denotes acceptance or rejection of the communicator's message, as well as an indifferent attitude toward it. Opinion and attitude are two types of responses; the former is an overt response to an issue conveyed by words, spoken or written, and the latter is a subtler response. Furthermore, attitude is an emotional and personal response that is converted. It's the proclivity to respond positively or negatively to persons, objects, or situations. Furthermore, in Ahmadi, Harvey and Smith define reaction as an attitude into an item or circumstance, whether positively or negatively.⁶⁵ Pleasant and unpleasant responses are divided by Ahmadi.⁶⁶ The positive reaction is a way of responding, activity or behavior accepting, demonstrating, indicating, approving, accepting and applying the standards in which the person is placed. Negative reactions, however, are reactions, actions or attitudes which display, or demonstrate disappointments or disapproval of the standards in which the participant is placed.

Arikunto said that a student is someone who is enrolled in a school as a student.⁶⁷ To an extent with, students' response is a social reaction of receiving stimulus from them in a specific circumstance. Favorable or unfavorable reactions are possible. Learners' answers are generally geared on promoting learning outcomes and enhancing accomplishment and positive emotions among learners. Moreover, a good strategy is needed by

⁶⁴A.S. Susanto. *Komunikasi dalam Teori dan Praktek*. (Jakarta: Bina Cipta. 1988), 73.

⁶⁵ Abu Ahmadi, *Psikologi Sosial*. (Jakarta: Rineka Cipta. 2009), 164.

⁶⁶Ibid.

⁶⁷Suharismi Arikunto. *Pengelolaan Kelas dan Siswa: Sebuah pendekatan Evaluatif*. (Jakarta: Rajawali Press, 1992), 11.

Kroenung and Eckhardt Kroenung and Eckhardt are the further sources.⁶⁸ They claimed that the three classes of cognition, emotion, and behavior in response generated by the attitudinal tripartite responses are well-known in the social psychology literature. The authors stressed that evaluation covers all types of attitudinal responses, including emotion, cognition, and behavior. Because an attitude develops based on responses, these types of responses are fundamental to attitude notions.

Because there is a correlation between attitude and reaction, the researcher adopted this tripartite model, as explained above. When the learners respond, the attitude can be fostered. The responses were divided into three categories: emotion, cognition, and behavior (attitudinal tripartite responses). Because this model has been recognized in psychology literature, the researcher employed tripartite attitudinal reaction. It allows the researcher to more easily assess students' reactions to problem-based learning in the development of English-speaking skills.

previous studies

Previous Studies

⁶⁹Khotimah, Loc. Cit.

Second journal was done by Zuhra.⁷⁰ This research investigated problem-based learning in enhancing speaking abilities at Madrasah Aliyah Negeri 1 Palu. The study focused on the fluency of speaking skill. The study was split into two parts. The study's findings showed that using a problem-based learning strategy could increase conversational skills. To attempt with, problem-based learning can help learners enhance their communicative competence, especially on fluency.

The third research by Ansarian et al.,⁷¹ The influence of cognitive learning on Iranian intermediate EFL learners' speech competence was compared with the impact of objective-based tasks by problem-based learning in this article. The researcher focused on IELTS speaking and listening. For the finding, in comparison to objective-based activities, the problem-based learning's implementation toward cognition-based tasks affected intermediate learners' speaking fluency greatly. Thus, problem-based learning is suggested to be used in improving IELTS speaking skill.

Fourth research was done by Keong and Mohammed.⁷² This research examines students' English-speaking skills in using problem-based learning at Iraqi senior high school Kuala Lumpur. This research aims to improve the speaking skills in their academic life. Two rounds of classroom action research were used. Results indicated that problem-based learning methods can increase students' communicative competence, especially their performance and encourage them to increase their language skills. As a result,

⁷²Keong, Loc. Cit.

The fifth study was from Lin.⁷³ This study investigated the impact of problem-based learning in English classes on the willingness of Chinese-speaking university students to communicate (WTC). The researchers also looked into if there would be a distinction in learners' desire to communicate based on their gender. There were groups of two that assigned first, problem-based learning with small groups and teacher-lectured (TL) conditions. All of the groups were given treatment before taking the test. The problem-based learning group demonstrated a much higher readiness to communicate with their friends, according to the findings of this study. However, the male university students in the teacher-lectured group also showed great WTC in the presentation environment and with their classmates. According to this study, problem-based learning strategy is effective in increasing EFL students' readiness to interact with their peers.

Seventh article was conducted by Hairuddin et al.,⁷⁵ They wanted to see if using the problem-based learning method could help learners enhance their writing skills. They also revealed the students' perspectives on the utilization of the problem-based learning approach in writing instruction. Both the

⁷⁵Hairuddin, Loc. Cit.

The last study was done by Dharma et al.,⁷⁶ The usefulness of problem-based learning and assessment of performance on SMAN 1 Mengwi students' reading and writing abilities was investigated in this study. 2x2 factorial design is applied in this research. The researcher used essay tests to collect data of students' reading and writing competencies. The result showed that problem-based learning has a major impact on students' reading and writing abilities when it occurs concurrently and independently. So, the researcher suggested that In English classes, problem-based learning should be applied, especially in writing and reading skills.

CHAPTER III

RESEARCH METHOD

The method of the research is described in this chapter, which includes the strategy and research design, research setting and environment, data and data sources, instrument for data collection, data collection process, data analysis method, and trustworthiness.

A. Approach and Research Design

Based on objectives, this research used a qualitative approach. Qualitative design explores activities, events, and processes.⁷⁷ One of the examples of qualitative research design is descriptive research. According to Suryana descriptive research aims to create a systematic and accurate description based on reality about a specific thing.⁷⁸ Qualitative research, according to Fraenkel and Wallen, is a study that looks into the relationships quality, events, circumstances, or resources.⁷⁹ In case, the researcher studied problem-based learning as the main topic that can develop students' English-speaking skills. This research investigates the implementation of problem-based learning in developing students' English-speaking abilities at SMP Islam Raden Paku Surabaya. Additionally, this research also explores the students' responses on the implementation of problem-based learning in developing their English-speaking skills at SMP Islam Raden Paku Surabaya. It is dealing with the efficiency and suitability of the task with the materials given by the teacher. Therefore, choosing the qualitative descriptive study is appropriate for this research.

⁷⁷J.W. Cresswell. *Research Design: Qualitative, Quantitative, Mixed Method Approaches*. (California: SAGE Publications, 2014), 253.

⁷⁸Suryana. *Metode Penelitian Model Praktis Penelitian Kuantitatif dan Kualitatif: Buku Ajar Perkuliahan*. (Bandung: Universitas Pendidikan Indonesia. 2010). 14.

⁷⁹J.R. Fraenkel, et al., *How to Design Evaluate Research in Education. Second Edition.* (New York: Mc. Graw Hill Book Co., 2001). 426.

C. Data and Source of Data

The data in this study come from SMP Islam Raden Paku Surabaya's application of problem-based learning to improve students' English-speaking skills and the students' responses on the problem-based learning's application in developing their English-speaking abilities at SMP Islam Raden Paku Surabaya. Interviews and questionnaire are used to obtain information.

Research Instruments

[illegible]

The second instrument used by the researcher is questionnaires (see appendix 5). The second research question on the responses of the students using problem-based learning in English-speaking abilities was answered by this instrument. In this study, the questionnaire type is closed. A questionnaire closed is a set of questionnaires and options arranged by the investigator. The researcher conducted the questionnaires to the students, in this research. For the questionnaire, the researcher used Rosenberg and Hovland's theory in which limited the students' response through three aspects; cognitive, affective and conative. 10 questions were involved in the questionnaire. There are four questions relating to the cognitive nature of the students, three questions referring to their affective character and three questions concerning the behavior in the learning of English-speaking skills using problem-based learning methods. The questionnaire used English and Indonesian language (mixed). In this research, the questionnaire was designed based on a Likert scale model. According to Sugiyono, the Likert Scale is used to assess a person or group's emotions, views, and perceptions of a sociological phenomenon.⁸⁰ Thus, the respondents can choose the answer based on their view whether they agree or disagree. In Sugiyono, there are five answers from

[illegible]

The researcher can discover the students' responses by employing a questionnaire toward the implementation of problem-based learning in developing their English-speaking skills.

qualitative case study.

The number of purposive sampling is usually limited. One English teacher and two students were interviewed by the researcher. The researcher included only one English teacher of seventh grade because the English teacher uses

⁸³T.D. Soesilo. *Ragam dan Prosedur Penelitian Tindakan*. (Salatiga: Satya Wacana University Press, 2019), 78.

ugiyono, Op. Cit., 369.

de Heryana. *Informan dan Pemilihan Informan pada Penelitian Kualitatif*. (Jakarta: Universitas Esa Unggul, 2018), 7.

vi Martha and Sudarti Kresno. *Metodologi Penelitian Kualitatif*. (Jakarta: Rajawali, 2016), 45.

eryana, Op. Cit.

oid.

⁸⁸Ibid.

The researcher conducted the interviews on two separate days. The researcher began by interviewing the teacher. On March 15th, 2021, the researcher did the interview in her spare time. The interviewees were obtained toward English and Indonesian (mixed) language by WhatsApp. The researcher also asked the teacher related to the two recommended students that will be interviewed in another day. After interviewing the teacher and getting the information of two students that recommended, the researcher started interviewing students. The interview was conducted by the researcher one time on March 17th 2021. The interviewees were gained toward English and Indonesian (mixed) language by WhatsApp.

F. Data Analysis Technique

⁸⁹M.A.B. Miles and Michael Huberman. *Qualitative Data Analysis: A Sourcebook of New Methods*. (California: SAGE Publications, 1984), 22.

1. Interview

The data for the first study topic, which is the application of problem-based learning in English-speaking abilities, was collected through interviews. SMP Islam Raden Paku Surabaya English teacher and students were interviewed by the researcher. During these interviews, the researcher questioned about the technique to follow in order to improve one's English-speaking abilities. The paths for analyzing interviews data are as follows: the researcher organized the data; then created a transcript for the data that was collected; then highlighted some key details; after accumulating points, the researcher reduced a few phrases that were not meaningful; relate the data with theories; and finally, the researcher drew a conclusion. Below is the example of how important points are underlined and how expressions not related to the focus of the research are reduced.

The example is an article from Silva et al.,⁹⁰ It is an interview about the relationship between theory and practice. The participant said “Yeah, there should be more of that during the entire program starting from the beginning, because we see lots of theory, a lot of theory, and sometimes forget to combine it with practice, and in my opinion, out of this whole program, I think this activity did the best job of giving us some practice, because we didn’t just watch the practice, we practically became part of the company to find the solution for it.” From the interview transcript, the important points are “There should be more of that (problem-based learning) during the entire program.” and “This activity did the best job of giving us some practice.” Those statements are the important points because they state that the participant agreed with the application of problem-based learning as the practical applications. Besides, the not-related-expression which must be reduced is “**Yeah**”. This word is included in crutch words. Crutch words are erroneous additions to a sentence that do not add meaning or coherency to a sentence such as *like*,

⁹⁰A.B.D. Silva, et al., 2018. Problem-based Learning: A Proposal for Structuring PBL and its Implications for Learning among Students in an Undergraduate Management Degree Program. *Revista de Gestão*, 25(2), 160-177.

It is critical to check the accuracy of data in qualitative research. It is possible to do so by evaluating the validity and dependability of the data (trustworthy). This stage is critical since it is one of qualitative research's strengths, as it seeks to repair the data that was obtained based on trust in whether the results were accurate or inaccurately estimated from the researcher's, participants', or general reader's perspective.

CHAPTER IV

RESEARCH FINDINGS AND DISCUSSION

This chapter, which is arranged into two sections, describes the study's findings and discussion. The research findings are presented in the first section. It included an analysis of data from interviews and questionnaire. The discussion portion is the second component, and it explains the researcher's perspective on the findings and how it relates to the ideas. The information offered in this chapter relates to the first chapter's two research questions as well as to give the explanation of research problems in this study.

A. Research Findings

From March 15th to March 19th, 2021, the researcher conducted the study. The results of the research instrument are collected and separated into two components in this section, both of which are relevant to the study's research problem from chapter one. Those are: (1) the implementation of problem-based learning to develop students' English-speaking skills at SMP Islam Raden Paku Surabaya and, (2) students' response toward the use of problem-based learning to develop their English-speaking skills at SMP Islam Raden Paku Surabaya. Each finding was described and provided with the supporting data from interviews and questionnaire described as follows.

1. The Implementation of Problem-based Learning to Develop Students' English-Speaking Skills at SMP Islam Raden Paku Surabaya

To answer first research question related with the implementation of problem-based learning, the researcher done interviews with one teacher and two students SMP Islam Raden Paku Surabaya from B class which recommended by the teacher. The interview guidelines for both teacher and students consisted of 11 questions which were divided into three stages in the process of teaching and learning. Pre-teaching is the first stage. In this part, the teacher was interviewed by the researcher as a result

Based on the interview section, the basis for using a problem-based learning strategy was discussed. Teacher used that method because it is efficient to reach the curriculum target. The teacher stated

The teacher also said that

It is clear that the focus of students is increased when problem-based learning is applied by the teacher. Moreover, teacher mentioned

Problem-based learning's activities require students to resolve a problem by talking to their partners, so that students can learn how to speak.

[illegible]

There are some questions provided by the teacher as a guide for analyzing the problem. According to interview section, teacher said

By giving those questions as the direction will assist the learners in identifying the issue and solution.

In the pre-teaching stage, the teacher stated that she used a problem-based learning method because it is recommended by the government. Furthermore, the teacher also tried to find a suitable method for students so she applied problem-based learning because there are some various activities that can make the students become active learners. Meanwhile, the information was introduced by the teacher when the class began. The teacher's opening remarks assisted learners in following the lesson and learning some vocabulary related to the content. Furthermore, the teacher in the pre-teaching also gave some rules related to the rules for doing the speaking task using problem-based learning. The teacher used group-work and the internet as the source for doing the task. She also gave some direction to guide them in doing the task.

b. Whilst-teaching

In the interview section, during analyzing and discussing problems given, the teacher guided and monitored the discussion. The teacher stated

She also said

Student A mentioned that

“In the process of discussion, my teacher always gives the explanation related to the problem so that I can give my opinion easily,”

Student B also said

"My teacher always monitors us during discussing the problem,"

In presenting the result, the teacher asked students in each group that was already chosen by her to present it. The teacher said

"After finishing the discussion, I usually choose the dominant students in each group to present it,"

Students may make mistakes while speaking. According to the interview, teacher directly corrected words which were spelled in the wrong way. The teacher stated

"I will correct the spelling directly if there is any mistake during the speaking,"

Student A said

“My teacher will remind us or show the wrong spelling part then give the right pronunciation,”

Student B also mentioned

"My teacher explained that I was wrong when I was spoken the word in a wrong way then give right spell,"

Students' responses to the teacher when a mistake was made by them, both of students A and B mentioned that it helps them to speak English in a good way, especially in vocabulary and pronunciation aspects. Student A argued

"It helps me to enhance my vocabularies. I also can know the way of word is pronounced,"

Student B also said

"It makes me know exactly a way to speak English within right way,"

In finishing the presentation, the teacher gave the students some rewards. The teacher said

"I always give reward to the students like giving applause and saying "Good job!"

Student A mentioned that

“My teacher gave us some advice to always keep spirit in learning English. Besides, she also explained the results of presentation and showed the right parts if there is any group who make an error result,”

Student B also said

"My teacher gave score of the presentation and some advice,"

In response to the teacher's act when students finished the presentation, both students A and B said they were eager to learn English since the teacher appreciated their job. Student A argued

“Because my teacher always appreciates my work although there are some wrong part so that I can be more confident to do the task,”

Student A added

"I can also understand the material easily because my teacher always shows the right part when the students made a mistake,"

While student B stated

"It can help me to learn English easily because my teacher shows the wrong part that I did,"

In the whilst-teaching stage, it can be seen that the teacher has started to guide and monitor the discussion. The way the teacher has guided and monitored makes the students easy to understand the task because they can ask the teacher if they find any difficulty. While presenting the discussion's results, if students have made a mistake, the teacher directly gave the right word to them. It can make the students understand the way a word is pronounced. After presenting the results, the teacher gave a score and some motivation to them for doing a great job. The way the teacher has motivated the students can increase their confidence to speak English and learn English better.

c. Post-teaching

In the interview section, at the conclusion of the process in teaching and learning using problem-based learning, the teacher has concluded the lesson with students. The teacher has mentioned

“I always conclude the lesson together with students by combining the result of discussion that present by them,”

It is very important to make sure that they also understand what they have learned. As a student A, she argued

“We made the conclusion together of the material that has learned in the end of teaching. In addition, my teacher gave some advice to both the students who still have difficulties in speaking English or does not have any difficulty such as always practice speaking English at home,”

Student B stated

“The teacher gave the conclusion of the material that has learned and reminded the students to take some notes of the main points,”

In response to teacher's way of ending the lesson using problem-based learning, both students A and B said that it is useful for understanding the material clearly. Student A argued

"It helps me to understand the vocabulary aspect and can learn English easily,"

Student B stated

“It makes me understand the material easily, “

In relation to the impact using problem-based learning, the teacher stated the students became active in teaching and learning process. The teacher said

"I think students became more active in speaking and can learn to analyze some problems,"

Furthermore, both students A and B said problem-based learning has a positive effect on learning English, especially speaking. Student A argued that problem-based learning is enjoyable and useful. In addition, student B also stated that using problem-based learning can help her understand the material easily and speak in a good way. Student A mentioned that

“Problem-based learning is very useful because it makes me easier to learn English, especially in speaking skills. I also enjoy when the teacher use problem-based learning because the activity is interesting in which we can learn to criticize something,”

Student B said

“Problem-based learning can help me to speak in a good way and understand the material easily,”

The students are asked to discuss with their friends to analyze problems by sharing their knowledge to solve the problem using

In reflecting on the use of problem-based learning methods, the teacher mentioned that she will encourage the students to practice English, especially speaking skills. The teacher said

In the post-teaching stage, it can be seen that the teacher closed the lesson by concluding the materials and reminding the students to take some important notes that they have learned. The problem-based learning method gave a positive impact to both teacher and students. The teacher argued that problem-based learning makes the students more active in speaking English. Meanwhile, the students said that problem-based learning makes it easier to them understand materials and practice speaking in a good way. In reflecting the use of problem-based learning, the teacher always encourages the students to practice English-speaking skills not only at school but also outside the school.

The researcher used questionnaire as the instrument to collect data of second research question about the students' responses toward the use of problem-based learning to develop their English-speaking skills at SMP Islam Raden Paku Surabaya. The questionnaire was distributed to 22 students from B class as the participants.

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No.	Statement	1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree
1.	Problem-based learning method makes me more confidence to speak English	4,5%	13,6%	40,9%	31,8%	9,1%
2.	Problem-based learning method makes me confused	4,5%	36,4%	31,8%	27,3%	-
3.	Problem-based learning method gives me more ideas to speak	9,1%	9,1%	18,2%	40,9%	22,7%
4.	Problem-based learning method procedures are complicated	4,5%	36,4%	40,9%	13,6%	4,5%

The students' response related to affective aspects

No.	Statement	1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree
5.	I feel comfortable when the teacher teaching English-speaking skills using problem-based learning method	4,5%	13,6%	27,3%	31,8%	22,7%
6.	I like to discuss using problem-based learning method	4,5%	13,6%	18,2%	40,9%	22,7%
7.	I feel nervous in giving an opinion when using problem-based learning method	9,1%	31,8%	40,9%	13,6%	4,5%

Table 4.3
The students' response related to conative aspects

Statement	1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree
Problem-based learning is useful for learning English	4,5%	13,6%	18,2%	31,8%	31,9%
Problem-based learning method makes me more active to speak in the class	9,1%	22,7%	22,7%	36,4%	9,1%
Problem-based learning method makes me more frequently to speak in English-speaking skills class	13,6%	13,6%	36,4%	27,3%	9,1%

Table 4.3 presented that in the eighth statement most of the students (strongly agree = 31, 8%, agree = 31, 8%) in this study agreed that problem-based learning method is useful for learning English. Moreover, the respondents (strongly agree = 9, 1%, agree = 36, 4%) in the ninth statement mostly agreed that problem-based learning method makes them more active to speak. On the other hand, the tenth statement showed that the majority of the students (neutral = 36, 4%) cannot decide whether they can speak fluently when using problem-based learning methods. However, half of the respondents (strongly agree = 9, 1%, agree = 27, 3%) agreed that problem-based learning methods can help them to speak fluently. It can be concluded that the high gaps between agree and neutral or disagree in statement 5 and 6 indicated students' positive attitude towards the use of problem-based learning methods in teaching English-speaking skills since it can help them to learn English as well as to help them speak actively and fluently.

B. Research Discussions

This section contains a discussion based on the study's findings at SMP Islam Raden Paku Surabaya. The two research questions guide the organization of the section. The first section covers how problem-based learning is implemented, and the second section discusses how students respond to using problem-based learning to gain English-speaking abilities. The students agreed that problem-based learning can help them improve their speaking abilities, according to the data. Based on the interview and questionnaire, the speaking skills have improved. To put it another way, this study demonstrated that, according to the theories, problem-based learning aided collaborative learning and group work.

This research focused on the impact of problem-based learning on language learning methods. The Zuhra's study⁹⁴ was similar to those of the previous study. According to the researcher, problem-based learning through problem-solving assignments is beneficial in increasing students' abilities to speak. According to the study, the students responded in a questionnaire that they like to use problem-based learning to learn English. In addition, students mostly argue that the use of this method makes it easy for them to finish their exercise because in doing these activities, students express their ideas in the form of group presentations.

⁹⁴Zuhra. 2016. The Application of Problem-based Learning in Improving Speaking Skill at Madrasah Aliyah Negeri 1 Palu. *Paedagogia: Jurnal Pendidikan*, 5(1), 47-71.

In reality, the purpose of this study was to see how successful problem-based learning is at SMP Islam Raden Paku Surabaya. There are two components to the discussion section: a review of previous research on problem-based learning and a comparison with theoretical framework to establish the similarities and contrasts between this study's findings and earlier research and theories. The following is a summary of the discussions.

According to the findings, the teacher followed Rusmono theory⁹⁷ which is about stages of teaching and learning process with problem-based learning. The detailed explanation of implementation problem-based learning to teach English-speaking skills by a teacher which is related to Rusmono theory is as follow.

⁹⁵N.H. Hairuddin, et al., 2018. The Use of Problem-based Learning (PBL) Method in Teaching English Writing. *Scope of English Language Teaching, Literature and Linguistics (SELTICS)*, 1(1), 1-9.

⁹⁶Lu-Fang Lin. 2017. The Application of the Problem-based Learning Approach to English Class: Chinese-speaking Learners' Willingness to Communicate. *International Journal of Education*, 9(3), 1-20.

⁹⁷Rusmono. *Strategi Pembelajaran dengan Problem-based Learning itu Perlu untuk Meningkatkan Profesionalitas Guru*. Second Edition. (Bogor: Penerbit Ghalia Indonesia, 2014), 74-86.

⁹⁷Rusmono. *Strategi Pembelajaran dengan Problem-based Learning itu Perlu untuk Meningkatkan Profesionalitas Guru*. Second Edition. (Bogor: Penerbit Ghalia Indonesia, 2014), 74-86.

The way teacher in implementing problem-based learning is similar to what the government suggests in regulation of Ministry of Education and Culture (PERMENDIKBUD) year 2014 103rd number stating “*Standar Proses Pendidikan Dasar dan Menengah*” (The Education Standard of Primary and Secondary School).⁹⁸ It stated the teacher can do activity to investigate the student's prior knowledge in pre-teaching. The activities are such as discussing or giving a few issues that are relevant to the subject.

⁹⁸Peraturan Menteri Pendidikan Dan Kebudayaan Nomor 103 Tahun 2014.

2. Orientate the problem.

The teacher described students' activity by giving some questions in order for the students to identify the problem. As Memolo¹⁰⁰ stated that the effectiveness of asking is the most important thing during the process of teaching using problem-based learning methods. With the technique of asking effectively, the students will be able to relate their existing knowledge with non-existent knowledge. Furthermore, Joni in his paper said that giving a question during teaching and learning will give the students a chance to practice giving an opinion.¹⁰¹ Thus, those questions will help the students to identify the problem and solution.

¹⁰⁰Tundung Memolo. 2016. Bertanya Efektif dalam Pembelajaran Matematika Materi Peluang. *Prosiding Seminar Matematika dan Pendidikan Matematika*, 796-801.

4. Develop and present the results of discussion.

The teacher gave some corrections of speech when they made a mistake. Providing appropriate feedback and correction can help the students to learn and grow.¹⁰³ The teacher should allow them to analyze their mistakes because the students will understand which part should be fixed. In response to the teacher's act when students made a mistake, both of students A and B mentioned that it helps them to speak English in a good way, especially in vocabulary and

¹⁰³Brown, Op. Cit., 268-269.

5. Examining and assessing the issue's procedure.

When students finish the presentation in response to the teacher's act, both students A and B said they are eager to learn English since the teacher appreciates their job. It is in line with Raihan's journal¹⁰⁵ which explained that giving rewards motivated the students to follow the teaching and learning process. Students were found to pay more attention to the lesson, believe in their abilities to complete the learning objectives, be more satisfied with the learning process, and choose what actions should be taken. Thus, it is crucial for the teacher to show appreciation to students. Not only if they do a big and great job, but also when the students do a little thing because they will have motivation to do the task well.

c. Post-teaching

¹⁰⁵Raihan. 2019. Penerapan Reward dan Punishment dalam Peningkatan Prestasi Belajar Pendidikan Agama Islam terhadap Siswa SMA di Kabupaten Pidie. *DAYAH: Journal of Islamic Education*, 2(1), 115-130.

The teacher concluded the lesson with students at the end of teaching. The activity's goal is to help students improve their knowledge about the lesson. According to Rusmono, the process of teaching using problem-based learning ends by concluding the material that has been learned. To conclude with, the way the teacher implements problem-based learning is related to Rusmono theory.

The teacher claimed that when problem-based learning is applied, students become more excited in learning English. Furthermore, both A and B students said problem-based learning has a positive effect on learning English, especially speaking. Student A argued problem-based learning is enjoyable and useful. Student B also stated problem-based learning can help her understand material easily and speak in a good way.

¹⁰⁷ Martina Sani. 2016. Kegiatan Menutup Pembelajaran. *JABE (Journal of Accounting and Business Education)*. 1(3).

The previous study conducted to investigate problem-based mind mapping learning's implementation to enhance students' conceptual understanding, and students' analysis of conceptual understanding improvement when problem-based mind mapping learning is used. On other hand, this present study investigated application of problem-based learning and students' responses toward the implementation of problem-based learning in developing English-speaking skills. Even though the topics are different, results of previous study said problem-based learning's implementation on mind mapping had increased the students' concept understanding. In addition, the present study's result also has a positive impact in the process of teaching. By implementing Rusmono theory as problem-based learning's stages, the students can follow and understand material clearly. It also gave them chances to speak a lot. So, this study is recommended for the teacher to use problem-based learning in developing students' English-speaking skills.

2. Students' Response toward the Use of Problem-based Learning to Develop their English-Speaking Skills at SMP Islam Raden Paku Surabaya

The data revealed that respondents to the study gave a variety of responses regarding the application of problem-based learning in English-speaking skills, according to the research findings. The utilization of problem-based learning, on the other hand, was seen positively by the

¹⁰⁸W.R.R. Ula, et al., 2018. The Implementation of Problem-based Learning with Mind Mapping to Improve the Students' Understanding of Concept. *JPE (Journal of Primary Education)*, 7(2), 163-171.

The researcher categorized the students' response toward the implementation of problem-based learning in developing their English-speaking skills into three categories based on the Rosenberg and Hovland's theory as cited in Azwar. It said in the book that "There are three components of attitudes that are called tripartite model".¹¹⁰ Cognitive is the first category, in which a person's views about something are identified. In this aspect, students had given four statements by the researcher to identify students' cognitive response.

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¹¹¹L.W. Anderson and D.R. Krathwohl. *A Taxonomy for Learning, Teaching, and Assessing: A Revision of Bloom's Taxonomy of Educational Objective*. (New York: Addison Wesley Longman, 2001), 63.

Affective is the second aspect. Affective is a word that describes how you feel about something. Sympathetic nerve perception is a common affective component. There are three statements based on the questionnaire to examine the students' affective responses. As a result, the problem-based learning style is preferred by the vast majority of students. Students agree that they enjoy having discussions using problem-based learning methods to learn English-speaking skills. The students also felt confident in giving an opinion using problem-based learning methods. It is because problem-based learning methods can give students more ideas in speaking so that they can speak confidently. This finding is related with Kelly and Arden who states one reason we feel confident in some situations is that we know the skill to perform the behaviors that are important in the situations.¹¹³ So, if the students understand what to do as well as they have knowledge about the lesson, they likely feel confident.

The last component is conative in which this element also relates to learners' desire to act in certain ways. Three assumptions about the conative response are made by the researcher. The result is many students strongly agree that learning English using problem-based learning methods is useful for them. The students in this study agree that problem-based

¹¹²Bryan Gardner and Felicity Gardner. *Classroom English*. (New York: Oxford University Press, 2000), 68.

¹¹³ Kelly Lynne and A.K. Watson. *Speaking with Confidence and Skills*. (New York: University Press of America, 1989), 44.

From the explanation above, cognitive is the highest aspect among others. It is because the cognitive aspect relates to the students' belief which includes the students' way of thinking, students' knowledge and information that students have before (background knowledge). As Belch and Michael said, cognitive response is thought to happen to the receiver's message when they are reading, seeing, and hearing in the communication.¹¹⁵ Greenwald added that cognitive response is the reaction communicator to the information that came to him.¹¹⁶ Thus, it can be said that almost all students gave a positive response on cognitive aspects because they have experienced using problem-based learning methods. Even the students' English speaking skills are not really good; they believe that the method can give a good impact in the learning process.

¹¹⁶A.G. Greenwald. "Cognitive Learning, Cognitive Response to Persuasion and Attitude Change". In A.G. Greenwald, T.C. Brock, & T.M. Ostrom (Eds.). *Psychological Foundations of Attitudes*. (New York: Academic Press, 1968). 147-170.

The affective is the lowest aspect in this study. It is because each student perceived their opinion in a different way. Bloom said affective aspect is all responses or feedbacks that are related to emotion.¹¹⁸ So, the students can feel nervous, happy, hate, etc. with the use of problem-based learning. Therefore, although the use of problem-based learning can have a positive impact on the learning process, students may still feel nervous in giving opinion toward the use of problem-based learning methods. This is not a big deal because they have a different response to good feedback or not feedback.

¹¹⁷B.S. Bloom. *Taxonomy of Educational Objectives: The Classification of Educational Goals*. (New York: Longman, 1979), 23.

¹¹⁸B.S. Bloom. (Ed.). *The Taxonomy of Educational Objective, The Classification Educational Goals, Handbook I: Cognitive Domain*. (New York: David Mc Kay Company, 1956), 13.

¹¹⁹Siti Khotimah. 2014. The Use of Problem-based Learning to Improve Students' Speaking Ability. *Journal of English Language Teaching*, 4(1), 50-56.

CHAPTER V

CONCLUSION AND SUGGESTION

This final chapter gives the result based on the information that examined in the preceding sections, as well as recommendations for instructors, learners, and future studies in order to improve the overall study of English-speaking skills in using problem-based learning, especially on the topic concerning days, months and years.

A. Conclusion

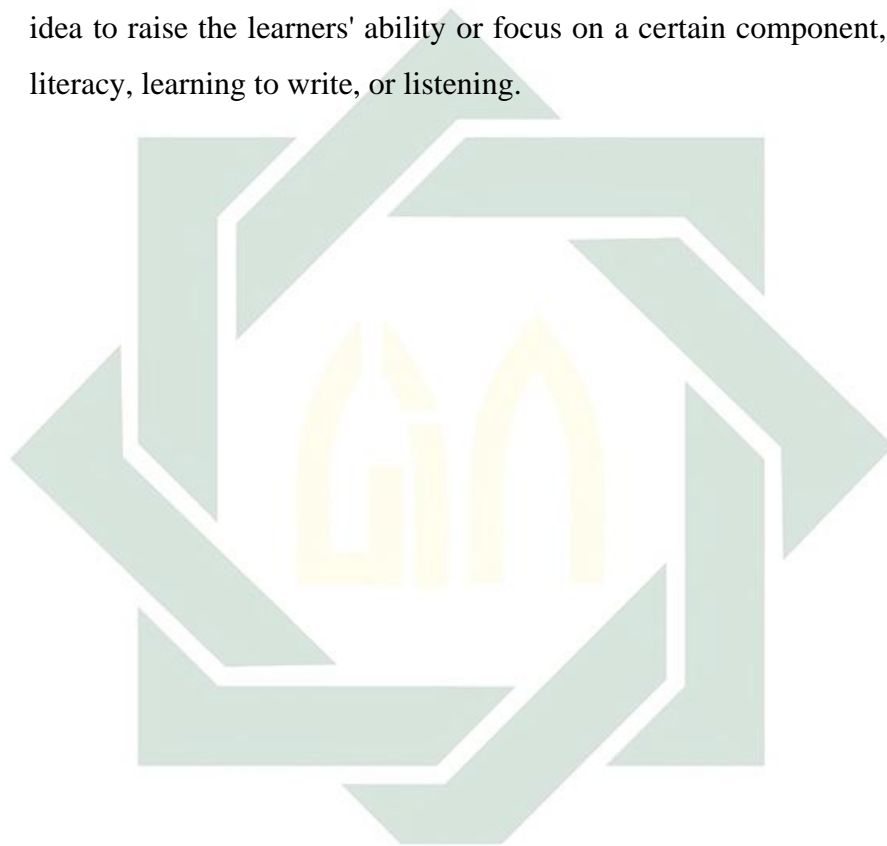
Based on the findings of the research and the discussions that have taken place, to answer research questions on “The implementation of problem-based learning to develop students’ English-speaking skills at SMP Islam Raden Paku Surabaya” and, “Students’ response toward the use of problem-based learning to develop their English-speaking skills at SMP Islam Raden Paku Surabaya”, the researcher drew some conclusions in the following section.

The first part is related to the first question about problem-based learning's implementation to develop students' English-speaking skills. This study has found that teacher use Rusmono theory which are (1) giving the purpose of learning/material and dividing the students into some groups, (2) orientating the problem, (3) directing interpersonal and intergroup research, (4) developing and present results of discussion, (5) examining and assessing the issue's procedure, (6) concluding material that has learned. The findings revealed that the teacher's actions affected the learners' English-speaking skills. The teacher stated the students became active in the process of teaching and learning. Furthermore, both students A and B said problem-based learning has a positive effect on learning English, especially speaking. Problem-based learning, according to Student A, is interesting and useful. In addition, student B also stated that using problem-based learning can assist her in comprehending the content and speaking clearly.

and learning activities, learners ought to have a large vocabulary. So, they can start to make a target memorizing vocabulary each day.

3. Other researcher

In teaching English-speaking, the researcher concentrates on the seventh class of application problem-based learning. So, if another researcher wishes to work within the same issue as this one, it's a good idea to raise the learners' ability or focus on a certain component, such as literacy, learning to write, or listening.



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