TABLE OF CONTENT

Inside Cover Page ..... **i**
Inside Title Page ..... **ii**
Declaration Page ..... **iii**
Dedication Page ..... **iv**
Motto ..... **v**
Thesis Advisor's Approval Page ..... **vi**
Thesis Examiner's Approval Page ..... **vii**
Acknowledgement ..... **viii**
Table of Contents ..... **x**
Abstract ..... **xii**

CHAPTER I INTRODUCTION **1**
1.1 Background of Study 1
1.2 Research Problems 7
1.3 Research Objectives 7
1.4 Significance of the Study 8
1.5 Scope and Limitations 8
1.6 Definition of Key Terms 8

CHAPTER II REVIEW OF LITERATURE **10**
2.1 Theoretical Framework 10
2.2 Relevant Theories 10
2.2.1 Discourse Analysis 10
2.2.2 Conversation Analysis 12
2.2.3 Adjacency Pairs 13
2.2.4 Preference Structure 15
2.3 Frozen Movie 17

CHAPTER III RESEARCH METHODS **20**
3.1 Research Design 20
3.2 Data and Data Source 21
3.3 Instrument 21
3.4 Techniques of Data Collection 21
3.5 Techniques of Data Analysis 23

digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id

CHAPTER IV FINDINGS AND DISCUSSION 27
4.1 Findings.....27
4.1.1 Types of Adjacency Pairs 27
4.1.1.1 Question-Answer.....30
4.1.1.2 Greeting-Response 32
4.1.1.3 Summons-Response 33
4.1.1.4 Request-Acceptance / Refusal.....34
4.1.1.5 Command-Obedience / Disobedience.....35
4.1.1.6 Offer-Acceptance / Rejection.....37
4.1.1.7 Invitation-Acceptance / Refusal 38
4.1.1.8 Suggest-Acceptance / Refusal.....39
4.1.1.9 Assessment-Aggree / Disagree 41
4.1.1.10 Statement-Agree / Disagree 42
4.1.1.11 Apologize-Minimization.....44
4.1.2 Feedback of Dispreferred Response.....45
4.1.2.1 Act.....48
4.1.2.2 Expression.....49
4.1.2.3 Attitude.....50
4.1.2.4 Act+Expression.....52
4.1.2.5 Act+Attitude.....53
4.1.2.6 Attitude+Expression.....54
4.1.2.7 No Response 55
4.2 Discussion 57

CHAPTER V CONCLUSION AND SUGGESTION 62
5.1 Conclusion 62
5.2 Suggestion.....63

References

Appendix

digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id digilib.uinsby.ac.id