CHAPTER V

CONCLUSION AND SUGGESTION

This chapter outlines the conclusion of the findings and suggestion for future research.

5.1 Conclusion

Adjacency pair is one of the basic units in the conversational organization. An adjacency pair is a pair of interrelated utterances which consist of the first speaker and the second speaker. Both speakers have their respective roles, where the first part produces the utterances and the second part provides the response to the first part.

The writer found 11 types of adjacency pairs based on analyzed data, they are Question-Answer, Greeting-Response, Summons-Response, Request-Acceptance / Refusal, Command-Obedience / Disobedience, Offer-Acceptance / Rejection, Invitation-Acceptance / refusal, Suggest-acceptance / refusal, Assessment-Agree / Disagree, Statement-Agree / Disagree, and Apologize-Minimization.

Based on those types, it indicates that the second part does not always provide the expected response (preferred), there is also an unexpected response (dispreferred). The types which have a dispreferred response are Request-Refusal, Command-Disobedience, Offer-Rejection, Invitation-Refusal, Suggest-Refusal, Assessment-Disagree, and Statement-Disagree. These dispreferred responses will trigger the emergence of feedback. The writer classified 7 forms of feedback of dispreferred response in accordance

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with the results of the analysis; they are Act, Attitude, Expression, + Attitude Act, Act + Expression, Expression + Attitude, and No Response.

For further information, the highest type of adjacency pairs in this study is Question-Answer, which is 73 data representing 37,6 % of all data. Whereas, the lowest number is Invitation-Acceptance/Refusal, which is 3 data representing 1,5 % of all data. Meanwhile, the highest form of feedback of dispreferred response is Attitude, with the frequency 15 and the percentage of 27.3%. Whereas, the lowest form of feedback of dispreferred response is Act + Expression, with the frequency 2 and the percentage of 3.6%.

In conclusion, the utterances produced by all characters in Frozen movie is interrelated to one another. The pairs interrelated in the conversation indicates the various types of adjacency pairs. There are several types which provide dispreferred response in the second part. Certainly, this dispreferred response will trigger the emergence of feedback which is produced by the first part.

5.2 Suggestion

This study has focused on the types of adjacency pair and the feedback of dispreferred response to analyze adjacency pairs in the dialogues of Frozen movie. Both of them have interrelatedness to establish a good conversation. It is suggested for future research to determine the feedback of dispreferred response with different source of data, such as conversation in real life. The terms of feedback of dispreferred response are determined by the writer based on psychological context. So, it will be particularly interesting if the next

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research can describe and classify the forms of feedback of dispreferred response with different context, such as linguistic context and social context.

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