CHAPTER V

CONCLUSION AND SUGGESTION

This chapter presents conclusion of the findings of violation of four maxims are used by the main characters in Tate Taylor's *The Help* and the relationship between the violation and the character's characterization. The writer also presents the suggestions for the future research.

5.1 Conclusion

This research focuses on the violation of maxim of quantity, quality, relevance, and manner used by the three main characters in Tate Taylor's *The Help*, they are, Aibileen, Minny and Skeeter. The writer uses descriptive qualitative approach. It uses because the writer discovers and analyzes how the main characters violate those four maxims and explain the relationship between the dominant violation of the maxim and the characterization of the character in the movie. In this research, the writer used cooperative principle theory by Grice in analyzing.

The finding of the result showed that there is 65 data included the kinds of violation of maxim. The kinds of violation of maxim that is found by Aibileen are quantity (10, 7 %), relevance (4, 6 %), and manner (1, 5%). Aibileen, mostly violated the maxim of quantity. Next, Minny violated the maxim of quantity (9, 2 %), quality (3, 2 %), and relevance (10, 8 %). Hence, the most violation of maxim which is used by Minny is maxim of relevance. While, Skeeter violated the maxim of quantity (21,

5 %), quality (10, 8 %), relevance (18, 5 %), and manner (9, 2 %). So, the most violation of maxim which is used by Skeeter, is, quantity maxim. Therefore, in this study, the kinds of violation of maxims were most used in a conversation is violation of quantity and relevance maxim. The main characters that is most used the violation of quantity maxim is Skeeter and Aibileen, whereas the most used the violation of relevance maxim is Minny.

Besides, there is relationship between the violation of maxim and the characterization of the character. It can be showed that the most often violation of maxim done by Aibileen and Skeeter is maxim of quantity which is included of more informative. It showed that the character is included as talkative person. Violation of maxim of quantity can be influence the characters' characterization, it happened because the inner characterization is appeared by them when they produce the utterance, they often give more information than is required. So, they are included as talkative people. Furthermore, Minny most often violated the maxim of relevance. It can be indicated when she violated the maxim of relevance, she always gives the information that is not relevant to her interlocutor. From the irrelevant information, she can be regarded that she has bad tempered characterization because when there is someone talking to her, she expresses her utterances with not pleasant response. She often got angry or do not like the topic of the other people's conversation. It means she figured as bad tempered character, it comes from her characterization when she violated the maxim of relevance.

5.2 Suggestion

Based on the research finding have been presented at the conclusion above, the writer conveys some suggestions related to the benefits of the research.

From the finding of this research are expected can give contribution for the development of the theory of the study of cooperative principle, especially the violation of maxim of quantity, quality, relevance, and manner. Every findings of this research are expected to enrich the study of meaning by pragmatics approach. The contribution of the pragmatics study seems from the use it as an approach or method in the assessment.

Therefore, the writer suggest the reader to have the interest in study pragmatics in the field of economics, politics, or laws in which the conversation can be fulfilled as the maxim required of the theory of cooperative principle. From those we can investigate about the aspect of meaning at every scope of science.