



- Upgrading strategy, in this strategy the writer finds two data that relates to the strategy. The strategy occurs because there is the situation in the conversation indicates of the condition as an effect of the offense cannot be repaired. The speaker admits the offense that he or she has done by using “I’m so sorry” to emphasize the apology.
- Taking on Responsibility strategy, in this strategy there are three sub strategies. First, self-blaming, the writer do not finds any data that relates to this sub strategy because in the conversation there is no situation takes the responsibility by blaming of the speaker about the offense that he or she has done to the hearer. Second, Lacking of Intent strategy, in this sub strategy the writer finds two data that relates to this sub strategy. In this sub strategy there is a situation that speaker tries to explain to the hearer who he or she does not have any intention to do the offense. Such as by uttering “I’m sorry I spill the water into your paper, I don’t mean it”. Third, admission of fact, in this sub strategy the writer finds five data. This sub strategy occurs because there is a situation in the conversation that the speaker takes responsibility by admitting the offense who he or she has done. Such as by uttering “I forget to bring the CD, yesterday I have copied it to the laptop”.
- Downgrading Responsibility or Severity Offense strategy, in this strategy there are five sub strategies. First, Excusing, in this sub strategy the writer finds three data. This sub strategy occurs because there is a situation in the conversation that the speaker mitigates his or her offense by giving



- Verbal redressing strategy, in this strategy there are three sub strategies. First, Concerning for Offended Party. The writer does not find any data that relates to the sub strategy because there is no conversation indicate situation that the speaker express his or her concern toward the hearer's condition. Second, effort of appease, in this sub strategy the writer finds one data that relates to the sub strategy. This sub strategy occurs because there is a situation in the conversation that the speaker tries to appease the hearer's condition because of the offense in order to the hearer can feel better than before. Such as by uttering "no, no bro I'm just joking". Third, promising or forbearance, the writer does not any data that relates to this sub strategy because there is no conversation indicates condition where the student admits the offense by expressing regret and the speaker promise not to do the same mistake or act for which he or she just apologizes.

There are three strategies that are much preferable to others as they are employed to high frequency. Those three strategies are downgrading responsibility, taking of responsibility, and using IFID of apologizing strategies. However, the strategy that is used the most frequency by English Department Students is downgrading responsibility or severity offense because of their relationship. They are friends for four years. Therefore, they have close relationship among them. In addition, the students are easy to downgrading the responsibility because the offenses can be categorized as not serious ones that can damage the relationship among them.

